

Postal Regulatory Commission Submitted 11/21/2011 6:20:45 PM Filing ID: 77958 Accepted 11/22/2011

Official Record Index

Item	Official Record Index	
No.	Description Date E	Intered into Record
1.	Request/approval to study for discontinuance	03/24/2011
2.	Notice (if appropriate) to Headquarters of suspension	N/A
3.	Notice (if appropriate) to customers/district personnel of suspension	on N/A
4.	Highway map with community highlighted	03/21/2011
5.	Eviction notice (if appropriate)	N/A
6.	Building inspection report & photos of building deficiencies	N/A
7.	Post Office and community photos	05/04/2011
8.	Form 150, Postmaster Workload Information	04/02/2011
9.	Worksheet for calculating work service credit	04/02/2011
10.	Window transaction record	04/08/2011
11.	Record of incoming mail	04/08/2011
12.	Record of dispatched mail	04/08/2011
13.	Administrative postmaster/OIC comments	04/19/2011
14,	Inspection Service/local law enforcement vandalism reports	03/28/2011
15.	Post Office fact sheet	04/21/2011
16.	Community fact sheet	07/15/2011
17.	Alternate service options/cost analysis	04/21/2011
18.	Form 4920, Post Office Closing or Consolidation Proposal—Fact 5 (with past three fiscal years of total revenue and revenue units)	Sheet 05/05/2011
19.	Analysis of investigative findings/recommendations	08/15/2011
20.	Questionnaire instruction letter to postmaster/OIC	05/17/2011
21.	Cover letter, questionnaire, and enclosures	05/17/2011
22.	Returned customer questionnaires & PO response letters	06/29/2011
23.	Analysis of questionnaires	06/29/2011



Item No.	Description Da	ate Entered into Record
24.	Community meeting roster	06/13/2011
25.	Community meeting analysis	06/13/2011
26.	Community meeting letter	N/A
27.	Petition and Postal Service response letter (if appropriate)	06/13/2011
28.	Congressional inquiry and Postal Service response letter	06/20/2011
29.	Proposal checklist	06/30/2011
30.	District notification to Government Affairs	07/15/2011
31.	Instructions to postmaster/OIC to post proposal	07/05/2011
32.	Invitation for comments exhibit	07/20/2011
33.	Proposal exhibit	07/20/2011
34.	Comment form exhibit	07/20/2011
35.	Instructions for postmaster/OIC to remove proposal	09/19/2011
36.	Round-date stamped proposals & invitations for comments	09/30/2011
37.	Notification of taking proposal & comments under consideration	n 09/19/2011
38.	Customer comments and Postal Service response letters	N/A
39.	Premature Postal Rate Commission appeal & USPS response	letter N/A
10.	Analysis of comments	N/A
11.	Revised proposal (if appropriate)	N/A
2.	Updated Form 4920 (if appropriate)	N/A
3.	Certification of record	09/30/2011
4.	Log of Post Office discontinuance actions	09/30/2011
5.	Transmittal to Vice President, delivery and retail, from district n and sales	nanager, customer service
6.	Headquarters' acknowledgment of receipt of record	
7,	Final determination transmittal letter from Headquarters	



03.		71.9 1

GAIL DUBA DISTRICT MANAGER HAWKEYE PPC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the IA-04 congressional district.

DISTRICT MANAGER HAWKEYE PFC		DATE
GAIL DUBA		03/24/2011
Approval to Study for Discontinuance	E .	
Manager, Post Office Operations		
THOMAS ALLEN		
Study for discontinuance request base and the ability for the Postal Service t	d on minimal workload, revenue, need for mor o provide effective and regular service by an al	e operational efficiency ternate means.
The above office became vacant when	n the postmaster retired on 04/03/2007.	
ZIP Code Change:	Yes ☐ NO 📝 ZIP Code	
Total Customers:	152	
City Delivery:	0	
Intermediate HCR:	0	
Intermediate RR:	68	
Highway Contract Route (HCR):	0	
Rural Route (RR):	0	
General Delivery:	0	
Post Office Box:	84	
Number of Customers:	3.7	
Near Office Name: Near Miles Away:	THORNTON PO 5.7	
ADMIN Miles Away:	7.0	
Proposed Admin Office:	ROCKWELL PO	
County:	Cerro Gordo	
Finance Number:	188712	
EAS Level:	11	
Zip+4 Code:	50477-8825	
Post Office Name:	SWALEDALE	
congressional district.		



Dockect 1384081

			NOTICE OF POST C	FFICE E	MERGEN	CY SUSPENSION	
A. Office	L						
Name:	SWALEDALE					State: IA	Zip Code: 50477
Area:	WESTERN				District	HAWKEYE PFC	
	sional District:	IA-04			County:	Cerro Gordo	
EAS Gra	de:	11				Finance Number:	188712
Post Offi	ce:		Classified Station			Classified Branch	CPO [

· There was no Emergency Supension for this office

Prepared by:	Karen Lenane	Date:	03/24/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		
Tele No:	(319) 399-2902	Fax No:	(319) 399-5502



(319) 399-2902

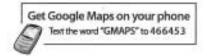
Tele No:

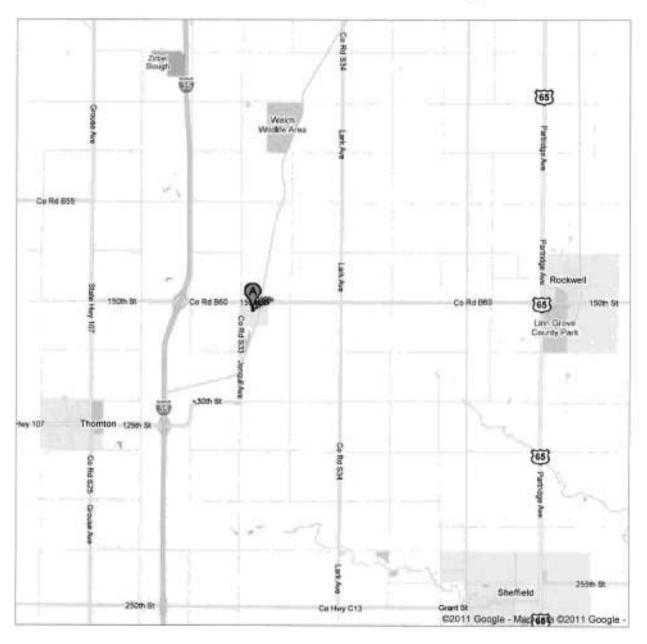
		NOTICE TO CUSTOMERS	DISTRIC	PERSO	NNEL OF SUSPENSION		
. Office							
lame: SWALED	DALE				State: IA	Zip (Code: 50477
rea: WESTER	₹N	350		District:	HAWKEYE PFC		-
ongressional Distr		A-04		County:	Cerro Gordo		
AS Grade:	0-100-2	11			Finance Number:	18871	2
ost Office:	1	Classified Station			Classified Branch		CPO
ere was no Emer	gency S	Supension for this office					
repared by:	Karen	Lenane			Da	ite:	03/24/201
Title:	HAWK	EYE PFC Post Office Review C	oordinato	,		2.44	20.2 1120

(319) 399-5502

Fax No:

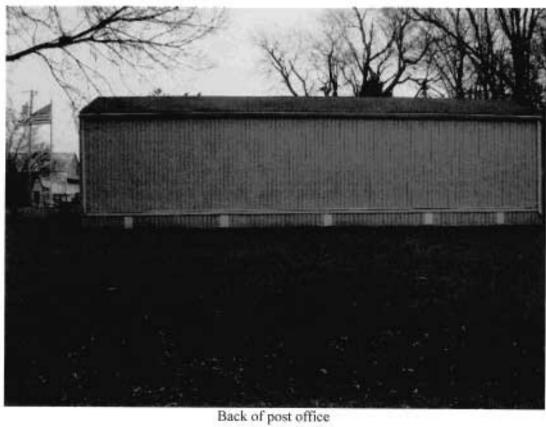
Google maps Address Swaledale, IA 50477







Swaledale Post Office



PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code SWALEDALE, IA 50477			Postmaster's Signature JZJ6C0	Date 03/28/2011
District Office, State & Zip Code HAWKEYE PFC, IOWA 52406			District Manager's Signature Gail Duba	Date 04/02/2011
(Check Box) ✓ Vacancy Management Review		RFR	See Instru	
that the same same same same same same same sam	-		on Revers	е
1. Current Office Level	-	(4.0)		11
2. Finance Number		(1-6)	10	88712
General Delivery Families Served		(7-9)		0
Post Office Boxes/Call Boxes Rented		(10-15	0	84
5. Possible City Deliveries		(16-20))	0
6. Administrative Rural Boxes Served		(21-25	5)	0
7. Intermediate Rural Boxes Served		(26-30	0)	68
Administrative Responsibility form Intermediate Rural Boxes for Other Offices		(31-35	5)	0
Administrative Highway Contract/Star Route Boxes Served		(36-39	9)	0
10. Intermediate Highway Contract/Star Route Boxes Served		(40-43	3)	0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices		(44-47	7)	0
12. Number of Carrier Stations/Branches		(48-49	9)	0
13. Number of Finance Stations/Branches		(50-51	1)	0
14. Number of Contract Stations/Branches & Community Post Offices		(52-53	3)	0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)		(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum or 8 weeks)		(55-56	5)	0
16		(57)		N
Does Office Perform Outgoing Distribution for Other Offices? 17. Does Office Perform Incoming Distribution for Other Offices?		(58)		N
Does Office Perform Incoming Distribution for Other Offices? 18. Does Office Perform Incoming Secondary Distribution for Other Offices?		(59)		N
Does Office Perform Incoming Secondary Distribution for Other Offices? 19. Description of the Community Process of the		(60)		Y
Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?		(61)	_	Y
Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office? 21.		(62)		Account of the second
Do You Have Responsibility for Vehicle Maintenance Facilities? 22.		(63)	_	N
Does Your Office Have Administrative Responsibility for an Air Transfer Office?		(64)	-	N
Is Postmaster Lessor for Government Owned Building? 24.		200	-	N
Does Office Have MPLSM/SPLSM?		(65)		N
Does Office Distribute Food Stamps?		(65)		N

PS Form 150, January 1983

PS Form 150, Postmaster Workload Information

Docket 1384081 Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	84	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	68	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- 1. Enter current evaluated office level
- 2. Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do
 not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- 12. Enter the number of classified stations and/or branches that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a outling, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- 19 Does office separate all incoming letter size mail to city, rural and/or star routes?
- 20 Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for ca	lculating Work	load Ser	vice Cred	it (WSC)	for Po	st Offices		
Office Name:	SWALEDALE								
Office Zip+4:	50477 -8825	District:	HAWK	EYE PFC					
		Ad	tivity W	SCs					
General Delivery	Families Served (Item	3, PS Form 150)				0	X 1.0	-	
Post Office Boxe	s/Call Boxes Rented (It	m 4, PS Form 1	50)		_	84	X 1.0	_	8
	liveries (Item 5, PS Forr					0	X 1.33	=	
Administrative R	ural Boxes Served (Item	6, PS Form 150)			0	X 1.0	=	_
Intermediate Rur	al Boxes Served (Item 7	, PS Form 150)				68	X 0.7	=	- 4
Administrative R	esponsibility for Interme rm 150)	diate Rural Boxe	s for Oth	er Offices	_				_
	1007	* * * * * * * * * * * * * * * * * * * *			0 > 4 1	0	X 0.3	_	
Administrative Hi	ghway Contract/Star Ro	ute Boxes Serve	ed					-	
(Item 9, PS For	m 150)		++++++		1114	1000			
Intermediate High	way Contract/Star Rou	o Boyes Consid			-	0	X 1.0	=	_
(Item 10, PS Fo	orm 150)	e boxes served							
TELLORISMON SON						0	X 0.7	=	
Administrative Re Boxes for Other (esponsibility for Intermed Offices (Item 11, PS For	flate Highway Co m 150)	ontract/St	ar Route		0	X 0.3	_	
		otal Activity WS				-	^ 0.3	₹.	13
		10	venue W		7550				_13
First	2	5 revenue units:	1.00	x	25 unit		=	25.00	
Next		5 revenue units:		× —	27 unit			13.50	
Next		0 revenue units:		x —	0 unit			0.00	
Next		0 revenue units:		× —	0 unit			0.00	
		f revenue units:		× —	0 unit			0.00	
	Total revenue		10000		- Urini	5		38.50	
Activity WSCs	132 + Revenue V	/SCs = 38.	50 Ba	se WSCs	170	0.50	= EAS Grade	11	
Previous evaluat	on: EAS grade	11	-				- LNO Grade	- 4.1	-
	change in service hours								
	exists, hours must refle		e EAS or	ade)			(if	appropriate)
Warksheet comp		1001100004.80019.0070	A THE STATE OF	3037 6 %					
KAREN LENANE			KA	REN.S.LE	NANEO	LIÈDE	cov		
Printed Name				nature	- ALIVER	word.	.50.4		
ranga merupakan	District Review Coordina	dor	VI. 000						
		HMF	- 04/	02/2011					
Title			Dat	in .					

Bern Nay 10 Page Nie 11

Window Transaction Survey

		Windov	v Transaction Survey			Г
PO Name:	SWALEDALE	ZIP+4:	50477 - 8825	Compaga	BTEZCA	
Survey Period:	03/26/2011	through	04/08/2011	. Combined by:	207114	I

A sale of stamps and a more scheet, you may use PS For unvey. To obtain the average able time per transaction is state conversion for that cold from the conversion for that cold from Service Services (2.875) (1.792) (1.787) (1.787) (1.0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	PO Name:	SWALEDALE	ZIP+4:	50477 - 8825		Com	Completed By-			RTEZGO	
Automotive of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A safe of stamps and a mondow transactions in the appropriate columns for each day. Consider a set and additionable of the counter for scored the counter of the	Survey Period:	03/26/2011	through	04/08/2011			bioton of			207	
Priority Priority	Record the number of s s two transactions. Do 2007-A, Window Transactions, auch column in minutes he time conversions for the survey period.	retail window transactions in the not record the handing out over action Record; PS Form 2007-B, divide the total number of trans. 8. To determine the average daily reall columns, and divide the total	appropriate columns for e the counter of box mail, g . Window Transaction Co actions during the survey y workload in minutes, mu	each day. Consider a general delivery mail, inversion; and PS For period by the numbe ultiply the number of t he number of days	sale of starn or carrier m m 2007-C, l r of days in ransactions	ps as one trail. Instead of Window Trail the survey. In each colu	ansaction. It this work reaction St. The allowal	A sale o sheet, y irvey, To ble time time cor	f stamps ou may u obtain the per frans	and a mo se PS For ne average action is s or that col	ney order m s daily hown in umn, total
3 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Jay/Date			Posts Sale 77.)		Express Registered C.O.D (1.969)	The second secon		Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Sat - 03/26			6	0		0	0	-	0	
5 3 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Sun - 03/27			0	0	0	0	0	0	0	-
7 2 1 0 0 0 0 11 0 1 0 0 0 0 0 5 1 1 0 0 0 0 0 7 0 1 0 0 0 0 0 8 2 1 0 0 0 0 8 2 1 0 0 0 0 12 0 1 0 0 0 0 6 2 1 0 0 0 0 7 12 0 1 0 0 0 8 2 1 0 0 0 0 6 2 1 0 0 0 0 7 12 0 1 0 0 0 8 2 1 0 0 0 0 8 2 1 0 0 0 0 8 2 1 0 0 0 0 8 2 1 0 0 0 0 8 2 1 0	Mon + 03/28			2	67	-	0	0	0	0	4
11 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Tue - 03/29			-	2	-	0	0	0	0	-
11 0 1 0 0 0 0 7 0 1 0 0 0 0 0 8 2 1 0 0 0 0 0 8 2 1 0 0 0 0 0 12 0 1 0 0 0 0 0 6 2 1 0 1 0 0 0 6 2 1 0 1 0 0 0 74 15 12 0 1 0 0 0 6 2 1 0 0 0 0 0 74 15 12 0 1 3 0 74 15 12 0 1 3 0 74 15 12 0 1 3 0 74 14 2.0 0 0 0 0 0 7 1.0 2 1 3 0 0 0 8 1.4 2.0 0 0 0 0 0 0 8 1.4	Wed - 03/30			2	2	-	0	0	c	c	u
5 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Thu - 03/31			-	1	-				,	,
7 0 1 0 0 0 0 0 8 2 1 0 0 0 0 0 4 1 1 0 0 0 0 12 0 1 0 1 0 0 6 2 1 0 1 0 0 6 2 1 0 0 0 0 74 15 12 0 1 0 0 6 2 1 0 1 0 0 74 15 12 0 1 0 0 74 15 15 12 0 0 0 74 1 10 0 0 0 0 74 15 15 0 0 0 0 74 1 10 0 0 0 0 0 8 1 10 0 0 0 0 0 0 8 1 1 0 0 0 0 0 0 0 9 1 0 0 0 0	ri - 04/01			i un	ł	-		0	- 0	,	0 1
10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3at - 04/02			7	c			,	,	0	
A 2 1 0 0 0 0 0 0 0 0 0	Sun - 04/03			0	, ,	- -	0	5 6	- 6	9	4
8 2 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	10n - 04/04					,			-	-	0
3 4 1 1 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	ue - 04/05			r a	4 0		0	-	0	0	2
12 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Ved - 04/06			0 3	4 .	-	0	0	0	0	15
6 2 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	hu - 04/07			1 2	+		0	- 6	0	0	0
5 2 1 0 0 0 0 0 0 0 0 0	ri - 04/08			1	+	-	,	5	0	0	100
74 15 12 0 1 3 0 X	STAIS			Φ.	-	-	0	0	0	0	7
X X X X X X Y X Y X Y Y X Y <td>2010</td> <td></td> <td></td> <td>74</td> <td>+</td> <td>12</td> <td>0</td> <td>+</td> <td>3</td> <td>0</td> <td>84</td>	2010			74	+	12	0	+	3	0	84
nber Daily Transactions: 4.8 1.4 2.0 0.0 0.2 0.4 0.0 nber Daily Retail	me Factor			r. x	-	X 1.969	X 5.06	X 2.875	X 1.792		X 1.188
15.8 Average Daily Retail	ally Average			4.8	-	2.0	0.0	0.2	0.4	0.0	8.3
	verage Number Daily T	ransactions;				15.	80	Average	a Daily R	etail	17.1

Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

SWALEDALE 50477 - 8825

Dates Recorded

03/26/2011 through 04/08/2011

Date	Le	tters	F	lats	Par	rcels	0	ther
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/26	272	50	44	30	2	25	0	0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	446	70	85	82	1	13	0	0
Tue - 03/29	300	40	121	142	3	3	0	0
Wed - 03/30	212	40	38	62	5	3	0	0
Thu - 03/31	319	42	61	97	5	14	0	0
Fri - 04/01	369	68	83	118	5	8	0	0
Sat - 04/02	343	70	39	30	2	10	0	0
Sun - 04/03	0	0	0	0	0	0	0	0
Mon - 04/04	360	70	162	92	4	9	0	0
Tue - 04/05	340	308	108	135	5	158	0	0
Wed - 04/06	408	47	44	183	5	7	0	0
Thu - 04/07	351	56	42	56	3	9	0	0
Fri - 04/08	224	69	66	48	3	8	0	0
TOTALS	3,944	930	893	1,075	43	267	0	0
Daily Average	328.7	77.5	74.4	89.6	3.6	22.3	0.0	0.0

Signature of Person Making Count:

Printed Name:

RTFZG0

Date:

05/03/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

SWALEDALE 50477 - 8825

Dates Recorded

03/26/2011 through 04/08/2011

Date	Le	tters	F	lats	Par	rcels	0	Other	
	First Class	Standard	First Class	Standard	Priority	Standard			
Sat - 03/26	63	2	2	0	0	0	0	0	
Sun - 03/27	0	0	0	0	0	0	0	0	
Mon - 03/28	87	5	18	0	0	2	0	0	
Tue - 03/29	48	6	7	0	0	0	0	0	
Wed - 03/30	27	1	2	0	1	0	0	0	
Thu - 03/31	163	4	- 1	0	2	0	0	0	
Fri - 04/01	59	0	12	0	1	0	0	0	
Sat - 04/02	61	0	1	0	0	0	0	0	
Sun - 04/03	0	0	0	0	0	0	0	0	
Mon - 04/04	84	8	13	0	2	0	0	0	
Tue - 04/05	62	4	20	1	2	2	0	0	
Wed - 04/06	102	0	5	0	1	0	0	0	
Thu - 04/07	58	5	10	0	1	1	0	0	
Fri - 04/08	51	9	5	0	2	2	0	0	
OTALS	865	44	96	1	12	7	0	0	
Daily Average	72.1	3.7	8.0	0.1	1.0	0.6	0.0	0.0	
Signature of Per	son Making (Count: F	RTFZG0				0.0	0.0	
	The second secon	Control of the Contro							

Printed Name:

RTFZG0

Date:

05/03/11



04/19/2011

OIC/POSTMASTER

SUBJECT: SWALEDALE Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the SWALEDALE Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the SWALEDALE Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 05/03/2011. This information will be entered into the official record for public viewing.

Post Office Box	84
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	68
Intermediate HCR	0
City Delivery	0
Total Customers	152

If you have any comments on alternate means of providing services to the SWALEDALE customers, please provide them below:

The Cut Cottage, Motocycle Repair & Service, Pederesen Implement, Watters L/P Gas, Doors Inc, First Security Bank, Frontier Communications, Swaledale Methodist Church, Swaledale Volunteer Fire Department, Swaledale Public Library, City of Swaledale. We have 174 PO Boxes, 84 currently in use.

KAREN LENANE Post Office Review Coordinator

Comments:

cc: Official Record



03/28/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the SWALEDALE Post Office, 50477 - 8825, located in Cerro Gordo County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record



04/02/2011

Cerro Gordo County Sheriff/Kevin Pals 17262 Lark Avenue Mason City, Ia. 50401

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the SWALEDALE Post Office, 50477 - 8825, located in Cerro Gordo County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: X Kfl.

Comments/Findings:

cc: Official Record

		Post	Office Survey Sheet	
	Post Office Name	SWALEDALE	ZIP+4	50477-8825
	Congressional District	IA-04	Date	04/21/2011
i.	List specific information al where restrooms are availal	bout the facility, such as st ble), security, and other de	ructural defects, safety huzards, lack of efficiencies or factors to consider.	frunning water or restrooms (if so,
	N/A Management initiated			
2	Is the facility accessible	to persons with disabilities	s? Yes 🗌	No
3.	Lease terms? 30-day can	cellation clause? Leas	e expires 3/31/3013 - 30 day cancellati	on clause
4.			ependent Post Office? If so, where?	
	N/A Management initiat	ed study		
5.	List potential CPO sites.			
	N/A Management initiate	ed study		
6.		eter customers or permit in em by name and address.	nailers? 🔲 Yes 🗾 No	
7.	Which career and noncar OIC & PMR to be reassi	reer employees will be affe gned or terminated	ected and what accommodations will be	e made for them?
Ę.	How is mail received and o box be retained? Will a loc	dispatched at the office and ked pouch be utilized?	f at what times? How will this be affect	ted by discontinuance? Will a collection
	Star route driver delivers m	nail around 7:30 and dispar	tches around 17:00	
	How many Post Office be	oxes are installed?	174	
	How many Post Office be	oxes are used?	84	i
	What are the window ser	vice hours?	08:00 - 12:00 - 13:00 - 16:45	M-F
			08:00 - 10:00	S
	What are the lobby hours	9	08:00 - 17:00	M-F
			08:00 - 10:00	S
9,	Have there been recent or None	ases of mail theft or vanda	lism reported to the postmaster/OIC? E	explain.

Post Office Survey Sheet/continued/

Docket 1384081 - 50477 Page Nbr 15

Page Nhr. 2.

What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? 11. List potential CBU/parcel lockers sites and distances from present Post Office site. N/A Management initiated study - CBU's not currently being sought Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical 12. handicaps, etc.) How can these people be accommodated? One customer in a wheelchair beeps his horn and the OIC assists with his mail. Rural carrier could accomplish this task also, 13. Rural delivery/HCR delivery. What is current evaluation? à. J43 Will this change result in the route being overburdened? b. Yes 🖊 No If so, what accommodations will be made to adjust the route? How many boxes and miles will be added to the route? C. 84, box 4.00 Miles d. What would be the additional annual expense if the route is increased? 11885 What is the one-time cost of CBU/parcel locker installation (id appropriate)? e. f. At what time of the day does the carrier begin delivery to the community? 11:30 Will this delivery time be affected if the office is discontinued? (Y or N) Yes / No If so, how? Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be 14. discontinued? If so, how (Cost)? More Same Less Current no fee box holders will have an increase in box rent if PO Box service is continued in another facility.

'ommunity Survey Sheet

Post Office Name	SWALEDALE	ZIP+4	50477-8825
Congressional District	IA-04	Date	07/15/2011
Incorporated?		Yes No	
Local government prov	ided by:	City Hall	
Police protection provide	led by:	Cerro Gordo County Sh	eriff
Fire protection provided	f by:	Swaledale Fire Departn	ient
School location:		West Fork-Rockwell &	Sheffield
What population growth Minimal - Facilities Pla	n is expected? (Please document y nning Website	our source)	
What residential, comm Minimal - Facilities Pla		cted? (Please document your source)	
Are there any special co Is the Post Office facilit	special historical events related to ommunity events to consider? y a state or national historic landn l estate office when verification is	nark (see ASM 515.23)?	
	economic make-up of the commu	nity (e.g., retirees, commuters, self-empl	oyed, farmers/?
Farmers			
school bus stop, commu	es are provided by the Post Office nity meeting location, voting plac fice offer assistance to senior citiza	e, government form distribution center.	

U.S. Census Bureau

rican FactFinder

ITEM NO

PAGE

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16

FACT SHEET

Zip Code Tabulation Area 50477

View a Fact Sheet for a race, ethnic, or ancestry group

Census	2000	Demographic	Profile	Highlights:
--------	------	-------------	---------	-------------

General Characteristics - show more >>	Number	Percent	U.S.		
Total population	341	15.3005.500	2.007	map	brief
Male	169	49.6	49.1%	map	brief
Female	172	50.4	50.9%	map	brief
Median age (years)	38.5	(X)	35.3	map	brief
Under 5 years	20	5.9	6.8%	map	
18 years and over	243	71.3	74.3%	1000	
65 years and over	44	12.9	12.4%	map	brief
One race	341	100.0	97.6%		
VVhite	341	100.0	75.1%	map	brief
Black or African American	0	0.0	12.3%	map	brief
American Indian and Alaska Native	0	0.0	0.9%	map	brief
Asian	0	0.0	3.6%	map	brief
Native Hawaiian and Other Pacific Islander	0	0.0	0.1%	map	brief
Some other race	0	0.0	5.5%	map	
Two or more races	0	0.0	2.4%	map	brief
Hispanic or Latino (of any race)	. 0	0.0	12.5%	map	brief
Household population	341	100.0	97.2%	map	brief
Group quarters population	0	0.0	2.8%	map	
Average household size	2.62	(X)	2.59	map	brief
Average family size	3.14	(X)	3.14	map	Surren
Total housing units	140	2000		map	
Occupied housing units	130	92.9	91.0%	map	brief
Owner-occupied housing units	100	76.9	66.2%	map	Direct.
Renter-occupied housing units	30	23.1	33.8%	map	brief
Vacant housing units	10	7.1	9.0%	map	Dilo
Social Characteristics - show more >>	Number	Percent		750	
Population 25 years and over	212	Percent	U.S.		
High school graduate or higher	192	90.6	80.4%		below
Bachelor's degree or higher	24	11.3	24.4%	map	brief
Civilian veterans (civilian population 18 years and	300			map	
over)	35	14.2	12.7%	map	brief
Disability status (population 5 years and over)	43	12.5	19.3%	map	brief
Foreign born	0	0.0	11.1%	map	brief
Male, Now married, except separated (population 15	WF3.			map	
years and over)	90	66.7	56.7%		brief
Female, Now married, except separated (population	90	63.8	E2 10/		below.
15 years and over)	90	03.0	52.1%		brief
Speak a language other than English at home (population 5 years and over)	5	1.4	17.9%	map	brief
(population 5 years and over)	1000	1,100	11.070	map	Dilei
conomic Characteristics - show more >>	Number	Percent	U.S.		
In labor force (population 16 years and over)	196	73.7	63.9%		brief
Mean travel time to work in minutes (workers 16 years					Direct.
and older)	24.8	(X)	25.5	map	brief
Median household income in 1999 (dollars)	38,542	(X)	41,994	map	
Median family income in 1999 (dollars)	41,250	(X)	50,046	map	
Per capita income in 1999 (dollars)	12,958	(X)	21,587	map	
Families below poverty level	2	2.1	9.2%	map	brief
Individuals below poverty level	12	3.2	12.4%	map	
lousing Characteristics - show more >>	Number	Percent	11.0		
Single-family owner-occupied homes	67	Percent	U.S.		brief
200 C W 200 C 200					brief

				OCKET NO	vo 138	84081-5047
Median value (dollars) Median of selected monthly owner costs	29,700 (X)	(X) (X)	119,600 ^A	GE _{map}	brief brief	3
With a mortgage (dollars) Not mortgaged (dollars)	640 237	(X)	1,088 295	map	bilei	
(X) Not applicable. Source: U.S. Census Bureau, Summary File 1 (SF 1)	and Summary File 3 (SE		177-5336			

The letters PDF or symbol indicate a document is in the Portable Document Format (PDF). To view the file you will need the Adobe® Acrobat® Reader, which is available for free from the Adobe web site.

ZIP CODE DEMOGRAPHIC REPORT

Post Office Name:

Swaledale, IA

ZIP Code:

50477

Total Population:

Total Households:

2010

374

2010 144

2015

373

2015

143

Projected Annual Household Growth Rate: -0.14%

Facility Planning 2010 Dataset

New ZIP Code Search

| Home | USPS Blue | Assistance |

Highway Contract Route Cost Analysis Form

				ray Contract Route ost for Alternative S	ervice	
Office	Name:	SWALEDALE				
Office	Zip+4:	50477 -8825	District:	HAWKEYE PFC		
1.		number of additional be added to the route		0	x 3.64 hours per year	0.00
2.		number of additional be added to the route		0.00	x 10.40 hours per year	0.00
					Total time added to the route	0.00
3.		HCR hourly rate Area Manager, Purchasin	g/Contracting			0.00
		Total additional	compensatio	n (HCR hourly rate	x total time added to the route)	0.00

Rural Route Cost Analysis Form

Docket: 1384081 - 50477

Item Nbr 17 Page Nbr: 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service Office Name: SWALEDALE Office Zip+4: 50477 -8825 District: HAWKEYE PFC Enter the number of additional boxes to be added to the rural route 84 2. Enter the number of additional miles to be added to the route 4.00 Enter the volume factor 2.24 Total (additional boxes x volume factor) 188.16 Enter the number of additional boxes to be added to the rural route 84 Centralized boxes 0.00 x 1.00 Min 0.00 Regular L route boxes 0.00 x 1.82 Min 0.00 Regular Non-L route boxes 84.00 x 2.00 Min 168.00 Total additional box allowance 168.00 Enter the number of additional daily miles to be added to x 12 Mileage the rural route 4.00 Standard 48.00 Total additional minutes per week (miles carried to two decimal places) 404.16 5. Total additional annual minutes (additional minutes per week year) 404.16 x 52 Weeks 21,016.32 6 Total additional annual hours (additional annual minutes/ 60 minutes per hour) 21,016.32 / 60 Minutes 350.27 Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated) 33.93 Total Annual Cost (additional annual hours x rural cost per hour) 11,884.73 Enter lock pouch allowance (if applicable) 0.00 Total annual cost for alternate service (annual cost minus lock pouch allowance) 11,884,73

PC	U.S. Postal Se DST OFFICE CLOSING OR CON- Fact Shee	SOLIDATION PROPOSAL		1. Date Prepared 05/05/20
2. Post Office Name		3. State and ZIP + 4 Code		
SWALEDALE 4. District Customer Service	5. Area, Customer Service	IA, 50477-8825	17. Congre	ssional District
HAWKEYE PPC 8. Reason for Proposal to Discont Study for discontinuance request bas mineral varieties, revenue, need for operational efficiency and the study if Postal Service to provide effective an earlies by an alternate meters.	WESTERN Inue 9, PO Emergency Suspens ed on No Suspension more or the	Cerro Gordo	IA-04	ent Alternate Service
	Staffing	Т	12. Hours of Service	
a PM PM PM Occupied 04/03/2007	Vacancy Reason & Date: retired	a, Time M-F 08:00 - 12:00 - 13:00 - 16:49	8 at 08 08 - 10 00	Total Window Hours Per Week
e DiO av	er Nen-Career	a. Lobby Time M-F 08:00 - 17:00	Sat 06:00 - 10:00	40.75
c. Current PM POSITION Level (150/EAS-11 d. No of Clerks-0 No of Carner e. No of Others-0 No of Carner				
13. Number of	Customers Served	14.	Daily Volume (Piece	16)
a. General Delivery	b b	Types of Mail	Received	Dispatched
ts. P.O. Box	1 64	a. First-Class	405	75
c. City Delivery		b. Newspaper	164	
d. Rural Delivery	- 0	c, Parcel	25	1
e, Highway Contract Roule Box		it Other	0	. 0
f. Total		e. Total	595	- 54
g. No. Receiving Duplicate Service		1. No. of Postage Meters		
h. Average No. Daily Transactions.	1 15.00	g. No. of Permits		0
Pinancus a. PY 2008 2009 2010		Receipts \$ 20,613 \$ 18,954 \$ 19,909	b. EAS Step 1 PM Basic Satar (no Cola) \$ 33168	c. PM Fringe Benefit y (33.5% of b.) \$11,111
Located in Business h	tome Other 8		of Yes, must vacate by the? Yes Yes	No No
Swaledale Methodist Church, Swale Bwaledale Public Library, City of Sw		Window Service Hours: M-F	09:15-12:00 4	16 Máss Away 6.6 SAT 09:15:10:15 SAT 08:45 - 20:00
15. Businesses in Service Area:	No. 7	20. Nearest Post Office (If o	Werent from above)	
The Cut Cottage, Motocycle Repair Visitors LIP Gas, Doors Inc. First Se	& Service, Pedenssin Implement curty Bank, Frontier Communications	Name THORNTON PO Window Service Hours: M-F Lobby Hours: M-F PO Boxes Available 98	08:45-11:45 A	13 Miles Assay 5.5 SAT 08:45 10:30 SAT 07:30 - 11:00
	21. Pr	epared by		
Printed Name and Title LISA CARVER	900000000000000000000000000000000000000	Signature LISA CARVER		Telephone No. AC () (319) 599-2902
PO Discontinuance Coordinator Nam KAREN LENANE *S Form 4926, June 1993	e Telaphone No. AC () (319) 399-2902	CEDAR RAPIDS, IDWA		



A. Office	0								
Name: Area:	SWALED						State: IA	Zip	Code: 50477
	sional Distr		IA-04			District County:	HAWKEYE PFC CERRO GORDO		
EAS Gra		158 9	11		_	County.	Finance Number	er: 1887	12
Post Offic	ice:	K		Classified Station			Classified Branch		СРО
This form	is a place	holder	for num	ber 19. And the verificati	ion of new	service ty	/pe is complete.		
repared			Lenane				1	Date:	08/15/201
Title:	1	HAWK	EYE PF	C Post Office Review Co	ordinator			V3000 G	50-10/201
ele No:	4	(319) 3	99-2902	1			-	ax No:	(319) 399-5502



05/17/11

OIC/POSTMASTER

SUBJECT: SWALEDALE Post Office

Enclosed are questionnaires addressed to customers of the SWALEDALE Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request, All completed forms should be forwarded to my office by 06/13/2011 for further review.

Karen Lenane Post Office Review Coordinator Enclosures



POSTAL CUSTOMER SWALEDALE POST OFFICE SWALEDALE, IA 50477

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Swaledale Post Office retired on 04/03/2007. The Office is being studied for possible closing or consolidation for the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Rockwell Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Rockwell Post Office, located 7.0 miles away. Hours of service at this office are 09:15-12:00 & 13:45-16:00, Monday through Friday, and 09:15 10:15 on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the Thornton Post Office, located 5.7 miles away. Hours of service at this office are 08:45-11:45 & 13:00-16:15, Monday through Friday, and 08:45 10:30 on Saturday.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 06/13/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Swaledale City Hall on Monday, June 13, 2011 from 6:30 to 7:30 to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations PO Box 9998 Cedar Rapids, Iowa, 52406-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

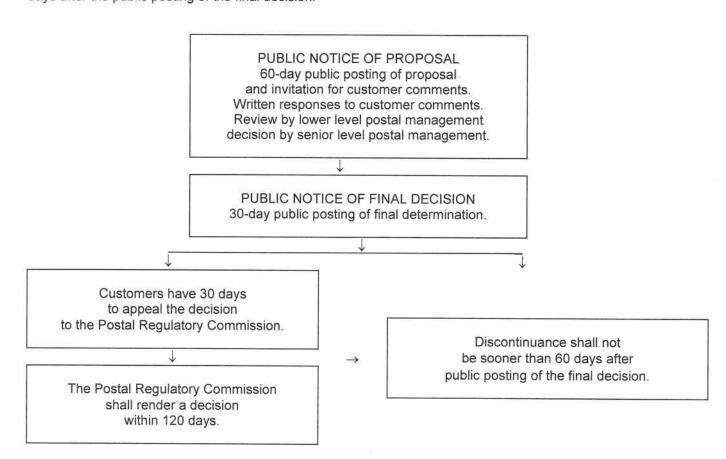


SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.



2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SWALEDALE Post Office for each of the following:

Ро	stal Services	9	Daily	Weekly	Monthly	Never
a.	Buying Stamps				1	
b.	Mailing Letters				1	
c.	Mailing Parcels					4
d.	Pick up Post Office box m	ail				-
e.	Pick up general delivery r	nail				4
f.	Buying money orders					1
g.	Obtaining special services Mail. Delivery Confirmation	s, including Certified Mail, Registered Mail, Insured in, or Signature Confirmation				4
h.	Sending Express Mail	n, or eignature community				7
i.	Buying stamp-collecting n	naterial	П	П	П	7
Oth	er Postal Services		-			
a.	Entering permit mailings		YES	П мо		
b.	Resetting/using postage r	neter	YES	NO E		
Not	npostal Services					
a.	Picking up government for (such as tax forms)	rms	YES YES	ОИ 🖳		
b.	Using for school bus stop		YES	√ №		
c.	Assisting senior citizens, p	persons with disabilities, etc.	YES	Ом 🖳		
	If yes, please explain:				×	
	5			- Aliban-a		
d.	Using public bulletin board		YES	NO FET		
e.	Other		YES	☐ NO		
	If yes, please explain:			// //		
Dov	/OU pass another Post Offic	e during business hours while traveling to or from wo	or share	ing or for	oroanal n	o de O
<i>5</i> 0)	od pass another Fost Offic	e during business flours write traveling to or from wo			ersonai ne	eas?
	WE YOU STORY		YES	☐ NO		
	If yes, please explain:		·			



		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
				Tr. (1)	
×	For whices	ch of the following do	you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
,	Z	Shopping	€		
1	A	Personal needs			99
	A	Banking			
	A	Employment			
	V	Social needs			
	If yes, w	Yes No	se them if the Post Office is disc	ontinued?	
laili	ing Add	dress			
			==		
ame:					
ame:	ss:				
ddres	ss:				



MEMO TO THE RECORD

June 29, 2011

I was not able to respond to the questionnaire because it was returned without a name or return address.

Lisa K Carver

Post Office Review Investigator

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SWALEDALE Post Office for each of the following:

Po	stal Services	3	Daily	Weekly	Monthly	Never
a.	Buying Stamps					\square
b.	Mailing Letters				M	
c.	Mailing Parcels					X
d.	Pick up Post Office box m	ail			X	
e.	Pick up general delivery n	nail			\bowtie	
f.	Buying money orders					A
g.	Obtaining special services Mail, Delivery Confirmatio	s, including Certified Mail, Registered Mail, Insured n, or Signature Confirmation				X
h.	Sending Express Mail					X
i.	Buying stamp-collecting m	naterial				\square
Oth	ner Postal Services					
a.	Entering permit mailings		YES	ОИ 🖳		
b.	Resetting/using postage n	neter	YES	⊠ ио		
Noi	npostal Services					
a.	Picking up government for (such as tax forms)	rms	YES	У ио		
b.	Using for school bus stop		YES	₩ ио		
c.	Assisting senior citizens, p	persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:				10	
d.	Using public bulletin board		YES	⊠ ио		
e.	Other		YES	☐ NO		
	If yes, please explain:					
Dov	Vou pass another Post Office	e during business hours while traveling to or from wo	ork or choon	ing or for a	oroonal na	-da2
20	you page another I got Offic	a daming business flours write travelling to of from we			ersonai nee	eus?
	32 S		YES	_ ио		
	If yes, please explain:			سلبني		



	Better	Just as Good	No Opinion	Worse
1	f yes, please explain:	N 05		
_				
Fo	or which of the following do	vou leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
se	ervices?	you loave your community. (One	on all that apply.) Where do you g	o to obtain these
E	Shopping	t		
Ē	Personal needs			
Ε	Banking			
	Employment			
F	Social needs			
Do	you currently use local bus	sinesses in the community?		
	Yes No	*		
lf y	1000	use them if the Post Office is disc	ontinued?	
	Yes No		140	
ailina	Address			
aming	/ Iddi C55			
me:				
dress:				
ephone	•			



MEMO TO THE RECORD

June 29, 2011

I was not able to respond to the questionnaire because it was returned without a name or return address.

Lisa K Carver

Post Office Review Investigator



Postal Service Customer Questionnaire

Ро	stal Services	a a	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X	
b.	Mailing Letters			X		
c.	Mailing Parcels					M
d.	Pick up Post Office box m	ail	\boxtimes			
e.	Pick up general delivery r	nail	\boxtimes			
f.	Buying money orders					$\overline{\mathcal{Y}}$
g.	Obtaining special services Mail. Delivery Confirmation	s, including Certified Mail, Registered Mail, Insured n, or Signature Confirmation				M
h.	Sending Express Mail	n, or organization				X.
i.	Buying stamp-collecting n	naterial		П		X
Oth	er Postal Services					
a.	Entering permit mailings		YES	Ŋ NO		
b.	Resetting/using postage n	neter	YES	∑ NO		
Nor	postal Services					
a.	Picking up government for (such as tax forms)	rms	YES	⊠ по		
b.	Using for school bus stop		YES	ОИ		
c.	Assisting senior citizens, p	persons with disabilities, etc.	YES	⊠ ио		
	If yes, please explain:				,	
d.	Using public bulletin board		YES	М №		
e.	Other		YES	☐ NO		
	If yes, please explain:					
Do y	ou pass another Post Offic	e during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		- Pag 0	YES	NO I		
	If yes, please explain:		2 5			



MEMO TO THE RECORD

June 29, 2011

I was not able to respond to the questionnaire because it was returned without a name or return address.

Lisa K Carver

Post Office Review Investigator



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters		\bowtie	<u>ال</u>	
C.	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail	M			
e.	Pick up general delivery mail				\boxtimes
f.	Buying money orders				\boxtimes
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	⊠ №		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	Йио		
b.	Using for school bus stop	YES	⊠ ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ ио		
	If yes, please explain:			74	
d.	Using public bulletin board	X YES	□ №		•
e.	Other	YES	⊠ NO		
	If yes, please explain:	,			
Do y	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
ď		YES	⊠ ио		
	If yes, please explain:				



3.	Post Office	ve carrier delivery, th ce box service or ger pare to your current s	neral delivery se	hange to your deli ervice, complete th	very service — iis section, Hov	proceed to question v do you think carrier	4. If you currently receive route delivery service
		Better	☐ Ji	ust as Good		No Opinion	Worse
	If yes	s, please explain:			52		
	-						(2 2
4.	For wh	nich of the following o	lo you leave yo	ur community? (Cl	heck all that ap	pply.) Where do you g	go to obtain these
	X	Shopping	other	towns			
	\boxtimes	Personal needs					
		Banking		17			
		Employment					
		Social needs					
	If yes,	Yes No would you continue to Yes No	o use them if th	e Post Office is dis	scontinued?		
Ма	iling Ad	Idress					
Nam	e: 1	The Post	offi.	Ge is	a sel	rvice to	our communit
Addr	ess: Q	nd Should	L Sevu	e U3-	- We	baur ser	reval sensor
Telep	ohone: 💍	itizenson	dican	not hand	lle suc	ch a dras	tic change -
	Closi						on die- Thank
Pleas	se add any lete this g	v additional comment	s on a separate	piece of paper an	nd attach it to tl	nis form. Thank you f	or taking the time to
montotti t ii			· the	post	office	e to st	tay open



MEMO TO THE RECORD

June 29, 2011

I was not able to respond to the questionnaire because it was returned without a name or return address.

Lisa K Carver

Post Office Review Investigator



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		\boxtimes	П	П
C.	Mailing Parcels	П	П	\boxtimes	П
d.	Pick up Post Office box mail have a delivere box	П	П	П	П
e.	Pick up Post Office box mail have a delivery box Pick up general delivery mail Aoy @ home	IXI	П		П
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured		П		П
h.	Mail, Delivery Confirmation, or Signature Confirmation whenever metals Sending Express Mail & reeded		П	<u>-</u>	<u>'</u> —
i.	Buying stamp-collecting material				, <u> </u>
Oth	ner Postal Services		1	11	1231
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	✓ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	🔯 ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ ио		
	If yes, please explain:				
	·				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Doy	/ou pass another Post Office during business hours while traveling to or from wor	rk, or shopp	ing, or for p	ersonal ne	eds?
	The second secon	☐ YES	⊠ NO		
	If yes, please explain:		Manual (1991)		



3.	Post Office	ce box service or ger are to your current s	lere will be no change to your delive neral delivery service, complete this ervice?	section. How do you think carrier	route delivery service
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh	nich of the following o	do you leave your community? (Che	ck all that apply.) Where do you g	go to obtain these
	\boxtimes	Shopping	4		
	図	Personal needs			
		Banking			
		Employment			
		Social needs			
5.	Davier				
5.	Do you	Yes No	ousinesses in the community?		
	If yes	,	o use them if the Post Office is disc	antinua d	
	ii yes, i	Yes No	o use them if the Post Office is disc	ontinued?	
Mail	ing Ad	dress			
Name	7	Orraine	Eddy		
Addre	ss: 6	oo Marie	2.11.		
Teleph	none: 6	41-995-	2392		
Date:	5.2	5-11		à	
Please	add any	additional comment uestionnaire.	s on a separate piece of paper and	attach it to this form. Thank you f	or taking the time to



LORRAINE EDDY 600 MAIN ST SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety
of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
information.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations PO Box 9998



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				4
b.	Mailing Letters				4
c.	Mailing Parcels				
d.	Pick up Post Office box mail				4
e.	Pick up general delivery mail				4
f.	Buying money orders				4
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				4
h.	Sending Express Mail				¥
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:			32	
d.	Using public bulletin board	YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:	-			
Do y	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	□ NO		Tr (C \ 00 \ 01).
	If yes, please explain: LOAK in Man City Will Can	mal J	sond &	buy Ju	ems.



3.	If you have carrier delivery, the B. Post Office box service or gen- will compare to your current se	eral delivery service, complet	delivery service — prode this section. How do	ceed to question 4. If you think carrier route	you currently receive e delivery service
	Better	Just as Good	Пи	No Opinion	Worse
	If yes, please explain:				
	A				W.
4.	For which of the following do services?	you leave your community?	(Check all that apply.)) Where do you go to	obtain these
	Shopping	(95)			
	Personal needs				
	Banking				
	Employment			Name of the second	*
	Social needs				*
5.	Yes No	usinesses in the community?		e e	
Ma	ailing Address				
Nam	me: Jason Ma	wino			
Addr	dress: 9497 180	ton St &	swakdale, c	17 5047	7
Telep	ephone: (41-995.	2270			
Date:	te: 5-27-11	Vi			



JASON MARINO 9497 180TH ST SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN

Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X
b.	Mailing Letters				X
c.	Mailing Parcels			П	À
d.	Pick up Post Office box mail				À
e.	Pick up general delivery mail				\boxtimes
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	NO 🔀		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	М МО		
b.	Using for school bus stop	YES	⊠ ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:	win .			
d.	Using public bulletin board	YES	M NO		
e.	Other	YES	□ №		
	If yes, please explain:	·			
Do	you pass another Post Office during business hours while traveling to or from wo	rk or shopp	ing or for t	nersonal ne	eeds?
טט	you pass another rost Office during business flours write traveling to or from we	X YES	NO NO	30,001,01	
	If yes, please explain:				
	Both my husband + I work out of the area and the	e childre	n go to	Schei	lin
	Sheffield and Rockwell.				



•
<u> </u>



JERRY & TRACY STEIL 8449 160TH ST SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

Pos	tal Services	Daily —	Weekly	Monthly	Never
a.	Buying Stamps			\leq	
b.	Mailing Letters .		U		
C.	Mailing Parcels				
d.	Pick up Post Office box mail		M		
e.	Pick up general delivery mail		0		
f.	Buying money orders				II.
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				1
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	₽N0		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	☑ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	I NO		
	If yes, please explain:			*	
d.	Using public bulletin board	YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
50	If yes, please explain:	YES	NO over		
	ii jee, piedee expidiii.				



3.	Post Offic	re carrier delivery, ther se box service or gener are to your current ser	e will be no change to your deliver ral delivery service, complete this s vice?	y service — proceed to question section. How do you think carrier	If you currently receive route delivery service
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
	-				A
4.	For wh		you leave your community? (Chee	ck all that apply.) Where do you g	o to obtain these
	I	Shopping M (L)	en City		
		Personal needs	ason the		
	I	Banking TM	printoh		
		Employment 3 h	effield		
	1	Social needs Me	your city		
5.	Do you	ı currently use local bu	isinesses in the community?		
		Yes No			
	If yes,		use them if the Post Office is disc	ontinued?	
		Yes No		*	
Ма	iling Ad	ddress			
Nan	ne: Tu	Jarson Saran			
-	ress: 17	8 3rd 8	T S. BAX 17/		
	phone: 6	41-903-1	063		
Date	:5-Q	•			
					for talking the time to
Plea	se add an plete this o	y additional comments questionnaire.	on a separate piece of paper and	attach it to this form. I hank you	ior taking the time to



TIM LARREN 108 3RD ST S BOX 171 SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

10152					
Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\bowtie	
b.	Mailing Letters		\bowtie		
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ №		
	If yes, please explain:			*	
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
	you pass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or for	personal r	eeds?
Do	you pass another Post Office during business flours write traveling to or from wi	YES	Mo Mo		
	If yes, please explain:	,	2 0 		



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive 3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?								
	Better Just as Good No Opinion Worse								
	If yes, please explain:								
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?								
	Shopping CleAx LAKE								
	Personal needs MASON CITY								
	Banking Clera Lake								
	Employment								
	Social needs								
5.	5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No								
	The second of th								
Ma	iling Address								
Nam	ne: Douglas H Petersen								
Add	ress: Pouglas H Petersen 9422 1507L St								
Tele	phone: Swaledale IA 50471								
Date	641-995-2878								
	May 23, 2011								
Plea	se add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to plete this questionnaire.								



DOUGLAS H PETERSEN 9422 150TH ST ST SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		W		
c.	Mailing Parcels				V
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				W
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				W
h.	Sending Express Mail				W
i.	Buying stamp-collecting material				M
Oth	er Postal Services				
a.	Entering permit mailings	YES	Y NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:		-	×	
d.	Using public bulletin board	YES	IJ NO		
e.	Other	YES	M NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
	If yes, please explain: Thornton Dast office / take work to Shore	on on	daily	basis	



3. Post Office b	ox service or general de to your current service?	elivery service, con	mplete this section. I	How do you think carrier ro	oute delivery service
	Better	Just as Go	od	No Opinion	Worse
If yes, ple	ease explain:				======================================
4. For which services?	of the following do you	leave your comm	unity? (Check all tha	t apply.) Where do you go	to obtain these
<u> </u>	Shopping	k			
₩ F	Personal needs				
	Banking				
	Employment				
	Social needs				
5. Do you cu	rrently use local busine	eses in the comm	unity?		
5. Do you ca	_/	sses in the comm	army :		
If yes, wou	uld you continue to use	them if the Post C	office is discontinued	?	
	Yes No			in	
Mailing Addr	ress				
Name:	First Security	Bank & Trus	t		
Address:	PO Box 32	Swaledale	IA		
Telephone:	641-995-2312				
	May 24, 2010			1000	3
Date:	11dy 24, 2010				



FIRST SECURITY BANK & TRUST P.O. BOX 32 SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

P	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			4	
b.	Mailing Letters	. 🗆		1	
c.	Mailing Parcels			4	
d.	Pick up Post Office box mail				4
e.	Pick up general delivery mail				4
f.	Buying money orders	П			14
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				H
h.	Sending Express Mail				4
i.	Buying stamp-collecting material		П	П	4
Otl	ner Postal Services		() 		'—
a.	Entering permit mailings	YES	19 NO		
b.	Resetting/using postage meter	YES	15 NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	14 NO		
b.	Using for school bus stop	YES	MO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	15 NO		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	TYNO		
e.	Other	☐ YES			
	If yes, please explain:				
Do	/ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for pe	ersonal nee	eds?
		YES	14 NO		
	If yes, please explain:				
	- Chapter - Chap				



3.	LOST OTHER	e carrier delive box service o re to your curr	r general dell	pe no change to your very service, comple	r delivery service — pete this section. How	proceed to question do you think carrie	on 4. If you currently receive er route delivery service
		Better		Just as Good		No Opinion	Worse
	If yes,	please explain	:				
	-						W
4.	For which services	ch of the follow	ing do you le	ave your community	? (Check all that app	ly.) Where do you	go to obtain these
	W	Shopping	Gear	Lake/Ma	son aty		
	W	Personal nee	ds Clear	· Lake / Ma	ason Gra		
	V	Banking	Mason	City	J		
	V	Employment	Water	100			
	V	Social needs	Clear	Lake / Mass	on City		
5.	Do you c	currently use lo	cal business	es in the community?)		
] Yes		oo iii ale commanity :			
	If yes, wo	ould you contin	ue to use the	em if the Post Office i	is discontinued?		
		Yes _	No			4	
Mail	ing Add	ress					
Name	: D	arin an	d Sha	wn Froeli	ch		
Addre	ss: 0	1029 =	Jonqui	1) Ave., Sw	aledale, I	A 504T	7
Teleph	none:						
Date:	Ę	5-19-11					
Disass	add succe						



DARIN & SHAWN FROELICH 9029 JONQUIL AVE SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN

Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			M	
b.	Mailing Letters				
c.	Mailing Parcels		Ø		
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail			X	
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material	П	П	П	
Oth	er Postal Services	1—	1—1	!	<i>(</i>
a.	Entering permit mailings	YES	™ NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	MO (X		
b.	Using for school bus stop	YES	₩ ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:			8	
d.	Using public bulletin board	YES	⊠ 0NO		
e.	Other	YES	T/NO		
	If yes, please explain:		1,34		
Do y	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	eds?
		YES	MNO		
	If yes, please explain:				



3.	. 000 01110	e carrier delivery, ther e box service or gene are to your current ser	e will be no change to your delive ral delivery service, complete this vice?	ery service — proceed section. How do you	to question 4. If you think carrier route del	currently receive livery service
		Better	Just as Good	☐ No Op	oinion	Worse
	If yes,	please explain:				
4.	For whi service	ch of the following do s? Shopping	you leave your community? (Che	ck all that apply.) Whe	ere do you go to obta	in these
	120	Personal needs				
	X	Banking				
		Employment				
		Social needs				
5.	P	Yes No	inesses in the community? se them if the Post Office is disco	ontinued?		
Mail	ing Add	Iress	~			
Name	:	CURT S	Stille			
Addres	ss:	4673	Jongvil Au	18.		
Teleph	one: (541-995	- 2308			
Date:	5	-25-1	1			II



CURT STILLE 4673 JONQUIL AVE SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	X			
c.	Mailing Parcels	Ė		X	
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail			X	
f.	Buying money orders			×	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				风
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				M
Otl	ner Postal Services			10.	
a.	Entering permit mailings	YES	Ŋ NO		
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ ио		
b.	Using for school bus stop	YES	₩ ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	М МО		
	If yes, please explain:	»—————		ü	
d.	Using public bulletin board	YES	✓ NO		
e.	Other	YES			
	If yes, please explain:		1251		
Do		ork, or shopp	ing, or for p	ersonal nee	eds?
		X YES	∏ NO		e 2004.40%
	If yes, please explain:		1/2		
	betting groceries at times			-	



0. 1	OSI OIIIC	e carrier delivery, th se box service or ger are to your current s	ere will be no change to your delive neral delivery service, complete this ervice?	ry service — proceed to questio section. How do you think carrie	n 4. If you currently receive er route delivery service
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh service	Chanaina		ake Rockwell ar Lake Haget	
		Banking		7	
		Employment			
		Social needs			
5.	If yes, w	Yes No	ousinesses in the community? To use them if the Post Office is disco	ontinued?	
Maili	ng Ad	dress			
Name:	Bi	114 Casper	CS		
Addres	s: PE	Box 82	Snaledale, I	4 50477	
Telepho	one: /	641-430	-2851		
Date:	5/	125/11			
Diago	add an	- Jarret 1	4 4		



BILLY CASPERS

P.O. BOX 82 SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN

Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

Po	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			Ø	
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				Z
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				$\overline{\mathcal{D}}$
i.	Buying stamp-collecting material			П	7
Otl	ner Postal Services			2-	/-
a.	Entering permit mailings	YES	No		
b.	Resetting/using postage meter	YES	No		
No	npostal Services	19	-		
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:			ű.	
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	_		
	If yes, please explain:				
Do y		rk, or shopn	oing, or for p	ersonal ne	eds?
			☑ NO		
	If yes, please explain:	□ 159	KI NO		



0.	will compare to your current s	ere will be no change to your delive eral delivery service, complete this ervice?	section. How do you think carri	er route delivery service
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			190-9-100
4.	For which of the following d services?	o you leave your community? (Che	ck all that apply.) Where do you	go to obtain these
	Shopping	Mason City		
	Personal needs	Mason City		
	Banking J	Pockwell		
	Employment /	Mason City		
	Social needs	Rockwell- N	ason City	
	ā		0	
5.	Do you currently use local b	usinesses in the community?		
	Yes No			
	If yes, would you continue to	use them if the Post Office is disco	ntinued?	
	Yes No	¥4	%	
Mail	ing Address			
Name	: Sreno	la Watters		
Addre	ss: 6605 Jo	nguil Ave.	Swaledale,	1A.50477
Teleph	none:			
Date:	5-26-1			



BRENDA WATTERS 6605 JONQUIL AVE SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN

Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
(a.	Buying Stamps		X		
b.	Mailing Letters		X		
(c.	Mailing Parcels			D)	
d.	Pick up Post Office box mail		M		
e.	Pick up general delivery mail		A		
(f.	Buying money orders		X		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				M
i.	Buying stamp-collecting material				N
Oth	er Postal Services				
a.	Entering permit mailings	YES	14 NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	MO NO		
b.	Using for school bus stop	YES	1 NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	1 NO		
	If yes, please explain:			Ť.	
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:	IF an	imaly	lostor	found
Do y	rou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
	te.	T YES	TH NO		
	If yes, please explain:		151 110		



3.	Post Off	ive carrier delivery, there ice box service or gener pare to your current serv	ral delivery service, complete this	ry service — proceed to question a section. How do you think carrier r	oute delivery service
		Better	Just as Good	No Opinion	Worse
	If ye	s, please explain:			
					1
4.	For w		you leave your community? (Che	eck all that apply.) Where do you go	to obtain these
	4	Shopping Wa	Umart Fleet, 7	renards + Hy Vee	
		Personal needs	Hospital - Mason	Penards & Hy Vee City-Women's Clin.	ic
		Banking			
		Employment			
		Social needs			
5.	Do yo		usinesses in the community?		
	27400000000	Yes 4 No			
	If yes		use them if the Post Office is disc	continued?	
		Yes No		¥	
Ma	ailing A	ddress			
Nan	ne:	Sue Van 7	Horn		
Add	lress:	P.o. Box 73		t. fo,	
Tele	ephone:				
Date	e:	may 20,	2011	7*	



3.	OSL OTH	ve carrier delivery, ce box service or g pare to your current	there will be no change to your delive eneral delivery service, complete this service?	ry service — proceed to question section. How do you think carrie	on 4. If you currently receive er route delivery service
		Better	Just as Good	No Opinion	Worse
4.	7	s, please explain: Akay To S With To hich of the following es? Shopping W Personal needs Banking	Stain packages, Conget Thole items do you leave your community? (Che lason City Mason City	ck all that apply.) Where do you	go to obtain these
	N N	Employment 7 Social needs	nason City & lle Mason City	artake	
5.		Yes M	to use them if the Post Office is disco	ontinued?	
Mail	ling Ad	dress			
Name	: Br	in and (Jessier Brown		
Addre	ess: PO	BOX 34,	Swaledale, 1A 50	477 (2060)	fferson St, E)
Teleph	hone: (41-995-	2219	0	00
Date:	5-2	4-11	3219		
DI		F10.7			



BRIAN & JESSICA BROWN P.O. BOX 36 SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the
 administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative
 Post Office or by contacting your local government agency.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

1						
Po	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps			7		
b.	Mailing Letters	M				
c.	Mailing Parcels			12		
d.	Pick up Post Office box mail	7				
е.	Pick up general delivery mail	7				
f.	Buying money orders				- S	t.mes
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M	iner.
h.	Sending Express Mail			4		
i.	Buying stamp-collecting material				P	
Oth	er Postal Services			Managa		
a.	Entering permit mailings	YES	☑ NO			
b.	Resetting/using postage meter	YES	☐ NO			
Nor	postal Services					
a.	Picking up government forms (such as tax forms)	YES	⊠ ио			
b.	Using for school bus stop	YES	M NO			
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO			
	If yes, please explain: Ly they meed help entering Bui	lalino				
d.	Using public bulletin board	YES	ОИ ЦТ			
e.	Other	YES	№ МО			
	If yes, please explain:					
Do y	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing or for p	ersonal nec	ade?	
-	Control were and the second se	YES	NO NO	orgonal nee	Juo 10	
	If yes, please explain:		140			



		Better	U lust as Const			_
	re-	,—	Just as Good	\bowtie	No Opinion	Worse
	If yes,	please explain:				
4.	For which services	ch of the following do y	ou leave your community? (Che	ck all that app	ly.) Where do you go	to obtain these
	7	Shopping	<u> </u>			
	1	Personal needs				
		Banking		-1		
	7	Employment				
		Social needs				
5.	Do you c	currently use local busi	nesses in the community?			
	1	Yes No				
	If yes, wo	ould you continue to us	se them if the Post Office is disco	ntinued?		
	1	Yes No			¥	
Maili	ng Add	ress				
Name:	Ja.	Sol Guera	2080N			
Address	s: B	0x 123	302-5%	Str S	06	
Telepho	one:	-				
Date:	5- 3	20-11				
		dditional comments				



DARWIN HANSON P.O. BOX 123 SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations PO Box 9998



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters		K		
c.	Mailing Parcels			X	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	X			
f.	Buying money orders				$\overline{\mathbb{X}}$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Otl	ner Postal Services				0.55-2-17
a.	Entering permit mailings	YES	∑ NO		
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	№ №		
b.	Using for school bus stop	☐ YES	⊠ ио		
c.	Assisting senior citizens, persons with disabilities, etc.	X YES	☐ NO		
	If yes, please explain:			, T	
	Postmuster bring man outside to wheelchoir				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	Ď NO		
	If yes, please explain:				
Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES			
	If yes, please explain:	37 35H	Mestal		



		Better	Just as Good	M	No Opinion	Worse
	If yes,	please explain:		(2)	то ориноп	worse
4.	services	ch of the followings?	g do you leave your community? (Ch	eck all that app	ly.) Where do you g	o to obtain these
	\times	Shopping	masoncity, Clear La	ike. Rod	Keve I	
	X	Personal needs	no	v Lake		
	3	Banking	7			
	\boxtimes	Employment	Clearlake			
		Social needs				
E	Deview		0. 3			
5.			I businesses in the community?			
5.	E	X Yes N)	continued?		
5.	If yes, w	X Yes N	to use them if the Post Office is dis	continued?		
5.	If yes, w	Yes Nould you continue	to use them if the Post Office is dis	continued?	ū.	
	If yes, w	Yes Noould you continue	to use them if the Post Office is dis	continued?	©.	
Maili	If yes, w	Yes Noould you continue Yes No	to use them if the Post Office is dis	continued?	2	
	If yes, w	Yes Noould you continue	to use them if the Post Office is dis	continued?		
Maili	If yes, with the second	Yes Noould you continue Yes No	to use them if the Post Office is dis	continued?	S0477	
Maili Name: Addres	If yes, with the second	Yes Noould you continue Yes No N	to use them if the Post Office is dis		Sig77	
Maili Name:	If yes, with the second	Yes Noould you continue Yes No	to use them if the Post Office is dis		So477	



RUSSELL STOWELL BOX 15 204 5TH ST S SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations PO Box 9998



Postal Service Customer Questionnaire

stal Services	Daily	Weekly	Monthly Never
Buying Stamps			
Mailing Letters	Z		
Mailing Parcels		B	
Pick up Post Office box mail	Z		
Pick up general delivery mail			
Buying money orders			
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			
Sending Express Mail		N	
Buying stamp-collecting material			
er Postal Services			72
Entering permit mailings	YES	NO	
Resetting/using postage meter	YES	, No	
postal Services			
Picking up government forms (such as tax forms)	YES	☐ NO	
Using for school bus stop	YES	□ NO	
Assisting senior citizens, persons with disabilities, etc.	☐ YES	□ №	
If yes, please explain:			
Using public bulletin board	YES	□ №	
Other	YES	☐ NO	
If yes, please explain:			
Town annuncements			
ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal needs?
	YES	□ №	
If yes, please explain: Rockwell but do all	m	1 m	rulum
ure in Snaledale. Even Tru)	nal ma
	7	-50	
	Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material er Postal Services Entering permit mailings Resetting/using postage meter postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain: Town Carrource monder If yes, please explain: Accorded to Add Call	Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material er Postal Services Entering permit mailings Resetting/using postage meter postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain: Annual Mailing Parcels Annual Mailing Parcels In pick up Post Office during business hours while traveling to or from work, or shopp YES If yes, please explain: We please explain:	Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Buying stamp-collecting material Buying stamp-collecting material Prostal Services Entering permit mailings Resetting/using postage meter postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Du pass another Post Office during business hours while traveling to or from work, or shorping, or for particular and the prost of the pass of the property of the pass of the



U.	OSI OTHER	e carrier delivery, there we box service or general or to your current service	lelivery service, col	our delivery servic oplete this section.	e — proceed to question 4. How do you think carrier ro	. If you currently receive oute delivery service
		Better	Just as Go	od	No Opinion	Worse
	If yes,	please explain:				
4.	For which	ch of the following do you	ı leave your commu	nity? (Check all tha	t apply.) Where do you go	to obtain these
	Z	Shopping	. W	City		
		Personal needs	m	cily		
		Banking	n	r. Cily	/1/2 bank	herein Sur D
	NQ.	Employment)	/ '	
	Ā	Social needs	r	1. Cley		
5.	Do you o	currently use local busine	oogo in the second	()		
0.		Yes No	sses in the commu	iity?		
	If yes, we	ould you continue to use	them if the Post Of	ice is discontinued?	?	
	J_	☐ Yes ☐ No			¥	
N / _ :1:	A .I	j.				
iviaiii	ng Add	ress				
Name:		(Voors	Inc			
Addres	ss:	50 N	run	Swal	edule IP	+50477
Teleph	one:	641- 999	5 - 237	27		
Date:	P	5/23/11				



DOORS INC 510 MAIN ST SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

• You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations PO Box 9998



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		- 🗀	X	
b.	Mailing Letters		X	´ 🗆	
c.	Mailing Parcels				X
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	X			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				V
Oth	er Postal Services		2000	39 <u>22—11</u>	\nearrow
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	NO		
b.	Using for school bus stop	YES	Muo		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	wi		<u>u</u>	<u>_</u>
d.	Using public bulletin board	YES	NO		
e.	Other	YES	'□ по		
	If yes, please explain:				
Do y	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain:		~		
	Lance Control of the				



· .	out onle	C DOX SCIVI	elivery, there will ce or general de current service?	slively servic	ge to your delive e, complete this	ry service — p section. How	roceed to question do you think carrier	4. If you currently receive route delivery service
		Bette	er	Just a	s Good	X	No Opinion	Worse
	If yes,	, please exp	olain:			\Box		,
	8							
4.	For wh	ich of the fo	ollowing do you	leave your co	ommunity? (Che	ck all that appl	y.) Where do you g	go to obtain these
	\bowtie	Shopping	9	8				
	X	Personal	needs			- M		
	M	Banking						
	A	Employm	ent					
	X	Social ne	eds				-	
5.	Ī	Yes [mmunity? st Office is disc	ontinued?	¥	
Mailir	ng Ado	dress						
Name:	K	Latie	Peders	en				
Address	s: }	SOX S	56 5	waled	lale 14	504	77	
Telepho	one: &	541	995	551.	2			
Date:		5/2	2/11					
v)			1			_		



KATIE PEDERSEN BOX 56 SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

	TITLE THE THE THE THE THE THE THE THE THE TH	ost Office to	r cach of the	: lollowing.
Po	stal Services	Daily	Weekly	Monthly Never
a.	Buying Stamps			
b.	Mailing Letters		M	
c.	Mailing Parcels			
d.	Pick up Post Office box mail	M		
e.	Pick up general delivery mail			
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			
h.	Sending Express Mail			
i.	Buying stamp-collecting material			
Oth	er Postal Services			
a.	Entering permit mailings	YES	Мио	70. 2
b.	Resetting/using postage meter	YES	М МО	
Non	postal Services		, ,	
a.	Picking up government forms (such as tax forms)	YES	ри 🔀	
b.	Using for school bus stop	YES	∭ NO	
c.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO	
	If yes, please explain:	(e)		7)
d.	Using public bulletin board	YES	M NO	
e.	Other .	YES	NO	
	If yes, please explain:			
Do v	ou pass another Post Office during business hours while traveling to or from wo	urle or all	tana nan wantan	
,	ou pass another rook office during business flours while travelling to of from we	YES	Ing, or for pe	ersonal needs?
	If yes, please explain:	11.	(
4	Mason City Postal Service De	5/4/	nsiling	roc.
6	Letters, A Buying Stamps	1.		



Better If yes, please explain: or which of the following do ervices? Shopping Personal needs Banking Employment Social needs	Just as Good you leave your community? (Chec	No Opinion k all that apply.) Where do you go	worse to obtain these
or which of the following do ervices? Shopping Personal needs Banking Employment Social needs		k all that apply.) Where do you go	to obtain these
Shopping Personal needs Banking Employment Social needs		k all that apply.) Where do you go	to obtain these
Shopping Personal needs Banking Employment Social needs		k all that apply.) Where do you go	to obtain these
Shopping Personal needs Banking Employment Social needs		Tan and apply, whole do you go	to obtain triese
Personal needs Banking Employment Social needs			
Banking Employment Social needs			
Employment Social needs			
Social needs			
you currently use local bu	W 5027 504		
you currently use local bu			
	sinesses in the community?		
Yes No			
/ ~	use them if the Post Office is discor	ntinued?	
Yes No			
		**	
Address			
7 Iddi Coo	/		
Vernon	G. Bailey		
105 4Th	Street, Po	BOX 57, 54	InleNale IA
un list	ted		
5/13/3	10/1		
	Address Vernon 105 4 Th	Address Vernon G. Briley 105 4Th Street, Po	Address Vernon B. Briley 105 4Th Street, PO BOX 57, 54



VERNON G. BAILEY P.O. BOX 57 SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN

Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters			\boxtimes	
c.	Mailing Parcels		×		
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail			\boxtimes	
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material			A	Ø
Otl	ner Postal Services				0.508)
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	⊠ №	en in f	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	💢 ио		
b.	Using for school bus stop	YES	⊠ ио		
c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	⊠ ио		
	If yes, please explain:	¥	F		
d.	Using public bulletin board	YES	₩ мо		
e.	Other	☐ YES	⊠ NO		
	If yes, please explain:	·—			
Do	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	eds?
		YES	⊠ NO		
	If yes, please explain:	, ,	121,110	()	



	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			.—
4.	For which of the following do services?	you leave your community? (Che	ck all that apply.) Where do yo	u go to obtain these
	Shopping M	son City & Othor		
	Personal needs	Mason City - Sex	alasala - Othor	
	Banking in S	waterlale & Muse	on City IA.	
	Employment	Naspu City	7	
	Social needs	Nuson City & Oth	or	
		J .	***************************************	
. [Do you currently use local bus	sinesses in the community?		
	Yes No			
ŀ	f yes, would you continue to ι	use them if the Post Office is disco	ontinued?	
	Yes No			
			*	
lailin	g Address			
allili	y Address	4		
ame:	Beth M. W.	udort		
		Juli 1	4	
ldress:	302 Dougle	13 St. East	Box 14	
lephon	e: (641) - 99	5-2398		
ite:	5/20/11		Λ.	
ile. Ę	2/20/11			
ease ac	ld any additional comments of this questionnaire.	n a separate piece of paper and a	attach it to this form. Thank you	for taking the time to
nplete	and questionnane.			



BETH M. WEYDERT 302 DOUGLAS ST EAST BOX 14 SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from
the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are
available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations PO Box 9998 Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

Po	estal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			Ø	
b.	Mailing Letters			×	
C.	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				\mathbb{Z}
Oth	ner Postal Services				
a.	Entering permit mailings	YES	≥NO		
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services		11000000		
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	M̄ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	T YES	₹ NO		
e.	Other				
	If yes, please explain:	YES	IZKNO		
Do y		rk, or shopp	ing, or for pe	ersonal nee	ds?
		YES	NO NO		
	If yes, please explain:		LANO		



3.	Post Office box service or gene will compare to your current ser	iai uciivery service, complete inig	ery service — proceed to question s section. How do you think carrie	n 4. If you currently receive r route delivery service
	☐ Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following do services? Shopping Personal needs	you leave your community? (Che Nason CIFY	eck all that apply.) Where do you	go to obtain these
	Banking M	son City		
	Employment Ro	dewell Shot	Field & Mason	Coltus
	Social needs M	asm Cit U	T. Wall	0.19
		021,017 0		
5.	Do you currently use local but	sinesses in the community?		
	Yes No			
	If yes, would you continue to t	use them if the Post Office is disc	ontinued?	
	Yes No		ē	
Mail	ling Address			
Name	: Darwin+L	inette Meinde	urs	
Addre	ss: 4914 Killa	her Ave St	e Swaledale:	IA 50477
Teleph	none: 641-995	5-2279		
Date:	4/21/1	1		
	1 ,			



DARWIN & LINEETE MEINDERS 4914 KILLDEER AVE SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			×	
b.	Mailing Letters		\boxtimes		
c.	Mailing Parcels				
d.	Pick up Post Office box mail				\times
e.	Pick up general delivery mail				\mathbb{X}
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				×
h.	Sending Express Mail				\boxtimes
ì.	Buying stamp-collecting material		П		\times
Oth	ner Postal Services	16 			,
a.	Entering permit mailings	YES	⋈ NO		
b.	Resetting/using postage meter	YES	X NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	∭ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⋈ NO		
	If yes, please explain:	<u> </u>	-	8	
d.	Using public bulletin board	☐ YES	M NO		
e.	Other	YES	X NO		
	If yes, please explain:		**************************************		
Do y	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	eds?
		YES	⊠ NO		
	If yes, please explain:		A 11		



	□ p-#			
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
	S elling Co.			
4.	For which of the following of services?	do you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
	Shopping ~	Vason City, Clear Lake	2	
	Personal needs	masoncity, clear La	ke, Rockwell	
	Banking /	Masoncity, Swaledo	ale, Thomaton	
	Employment	mason city	,	
	Social needs	mason city clearl	ake, Swaledole, R	ockwell
5.	Do you currently use local h	businesses in the community?		
	Yes No	ousniesses in the community?		
		to use them if the Post Office is disco	intinued?	
	X Yes No	a decident in the Foot Office is that	intinded?	
	144 - 144		*	
Maili	ng Address			
IVIAIII	ng Address			
Name:	Bob Bruce			
Va. (2476-70	seesa Trochisaan yy sa ekka taanni y			
Addres	s: back Heather tu	enue Swatedate Iour	50477	
	2.2			
Teleph	one: 641-998-2585	>		



BOB BRUCE

6296 HEATHER AVE SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

THOMAS ALLEN

Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the SWALEDALE Post Office for each of the following:

Po	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		×		
b.	Mailing Letters	M			
c.	Mailing Parcels		图		
d.	Pick up Post Office box mail				29
e.	Pick up general delivery mail	M			
f.	Buying money orders				\propto
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		M		
h.	Sending Express Mail				X
i.	Buying stamp-collecting material		<u>M</u>		
Otl	ner Postal Services				
a.	Entering permit mailings	YES	🛛 ио		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services		· 		
a.	Picking up government forms (such as tax forms)	YES	□ ио		
b.	Using for school bus stop	YES	ОИ 🏹		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:			-	
d.	Using public bulletin board	Ŭ YES	□ NO		
e.	Other	YES	□ №		
	If yes, please explain:		.77		n É
Doy		rk or shopp	ing or for n	ereonal nec	de2
2	. The state of the			ersonal nee	us?
	If yes, please explain:	YES	M NO		
			15-5-1		
	E - 1 - 1 - 1 - 1 - 2		- 11		

2.



0. 1	OSI OIIIC	ce box service or ge are to your current s	neral delive	ery service, complete th	is section. How	proceed to question 4. I do you think carrier rou	f you currently receive te delivery service
		☐ Better		Just as Good		No Opinion	Worse
	If yes	, please explain:					
4.	SCIVICE	:51	do you leav	re your community? (Ch	neck all that app	ly.) Where do you go to	obtain these
	Y	Shopping	Maso	in dely			
	X	Personal needs	mo	ison city			
	X	Banking	m	asencita			
	M	Employment	-				
	Y	Social needs					
5.	ļ	currently use local I Yes No Yould you continue t Yes No		in the community? if the Post Office is dis	continued?	a a	
Maili	ng Ad	dress					
Name:		Hen	r4	Buldhac	l pt		
Address	s:	103	-441	h 5+ Sw	aledale	<u>La</u>	
Telepho	one:		7 66	570 8395 14.2011			
Date:			May	14.2011			
			,	1			



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly Never
a.	Buying Stamps	П		T O
		_		
b.	Mailing Letters	 	12	
C.	Mailing Parcels			
d.	Pick up Post Office box mail			
e.	Pick up general delivery mail	4		
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			
h.	Sending Express Mail			
i.	Buying stamp-collecting material			
Oth	er Postal Services			
a.	Entering permit mailings	YES	1 NO	
b.	Resetting/using postage meter	YES	☐ NO	
Nor	postal Services			
a.	Picking up government forms (such as tax forms)	YES	No	
b.	Using for school bus stop	YES	14 NO	
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO	
	If yes, please explain:	2		4
			-/	
d.	Using public bulletin board	YES	NO	
e.	Other	YES	NO	
	If yes, please explain:	,		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal needs?
		YES	□ №	
	If yes, please explain:	Work	in Cle	a Sake, Va
	ye to me no		, will	



Post Offi	ice box service or gen pare to your current se	ere will be no change to yo eral delivery service, comp ervice?	plete this section. How do	you think carrier	route delivery service
	Better	Just as Good	I 1	lo Opinion	Worse
If yes	s, please explain:				······································
<u></u>					
For wi	hich of the following d	o you leave your communi	ity? (Check all that apply.) Where do you g	o to obtain these
	Shopping \(\gamma\)	Jason City	- Clear of	ato.	
	Personal needs	11 J	- cuai -		
IY/	Banking	10	((
	Employment	11	(1		
	Social needs	/1	(1		
If yes,		o use them if the Post Offic	e is discontinued?		
	Yes No			**	
ailing Ad	ddress				
me:	Allen	4 Karen	Holm		
dress:	207	Jefferson	St. E.	P.O. E	Box 11 Swalede
ephone:	641-9	195-2223			
e:	5,23.11				1-
VP 3V					

e would experience
another 'bass' of
Convenience of the
Post Office closed.

Doing my postal
business in a bigger
town (Clear Lake) means long lines
waiting for service, a
time taken away
from my scheduled "
day - it would not
a 'convenience'
any more. Plus - with

in town somewhere

OR receiving mail

by putting up our

own mail box here

at our house - is

also 'taking away'

the time we receive

our mail 4 having)

packages delivered

would mean if they

didn't 'fit' into the

1 - They would sit

outside 'in weather

lock the lobby at - ditions '- which would not be acceptable. 2. STOP Saturday Deliveres Nationwide -Suggestions: There is you TRUE Savings expense! 1. Only have the P.O. here open from 8A- Noon (5 hours Thank You 'Saved' each day). and leave the 'lobby open' until 5 ect responsible person/council members



ALLEN & KAREN HOLM 207 JEFFERSON ST P.O. BOX 71 SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are
available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

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PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

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If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations PO Box 9998 Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps		\boxtimes			
b.	Mailing Letters	\boxtimes				
c.	Mailing Parcels			\boxtimes		
d.	Pick up Post Office box mail	\boxtimes				
e.	Pick up general delivery mail	\boxtimes		\boxtimes		
f.	Buying money orders					
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
h.	Sending Express Mail			\boxtimes		
i.	Buying stamp-collecting material			X		
Oth	er Postal Services				÷==	
a.	Entering permit mailings	YES	□ №			
b.	Resetting/using postage meter	YES	☐ NO			
Nor	postal Services					
a.	Picking up government forms (such as tax forms)	X YES	☐ NO			
b.	Using for school bus stop	YES	⊠ ио			
C.	Assisting senior citizens, persons with disabilities, etc.	X YES	☐ NO			
	If yes, please explain:			W		
	helps wheelchair people get their mail					
d.	Using public bulletin board or mail letters	X YES	☐ NO			
e.	Other	YES	☐ NO			
	If yes, please explain:					
Do v	Collecting food for food pank	that co	striers -	take to	destiv	natio
_ ,	ou pass another Post Office during business hours while traveling to or from wo		5001 80	ersonal nee	eds?	
		YES	У ИО			
	If yes, please explain:					



3.	Post Office	e carrier delivery, the box service or gel are to your current s	ere will be no change to y neral delivery service, com ervice?	our delivery service plete this section.	e — proceed to How do you thi	question 4. If yo nk carrier route d	u currently receive lelivery service
		Better	Just as Goo	d	☐ No Opin	ion	
	If yes,	please explain: buy Heir	We buy lots a stamps here	f stamps	, mail	packages,	family
4.	For whi	ch of the following os?	do you leave your commu	nity? (Check all th	at apply.) Where	e do you go to ob	tain these
	X	Shopping	Mason City				
	\boxtimes	Personal needs	doctor + der				
		Banking				J	
		Employment					
		Social needs					
Ма	If yes, w	Yes No	o use them if the Post Off				
Nam		shn Bon	ner	Dro	pping save	Satura a lot	lay mail of of ald get
Addr	ress:	O. Box.	25	mones	g and	we co	ald get
Telep	phone: /	041- 995	-2271	alone	with	out that	and.
Date	•	5/23/11					
Pleas	se add any olete this qu	additional commen estionnaire.	s on a separate piece				



JOHN BONNER P.O. BOX 25 SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
 displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety
 of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
 information.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations PO Box 9998



Postal Service Customer Questionnaire

Po	estal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			Z.	
b.	Mailing Letters		X		
c.	Mailing Parcels				*
d.	Pick up Post Office box mail		×		
e.	Pick up general delivery mail		X		
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				ズ
h.	Sending Express Mail				
i.	Buying stamp-collecting material			X	
Otl	ner Postal Services				
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	NO K		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	М МО		
b.	Using for school bus stop	YES	X NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🔀		
	If yes, please explain:			A	
d.	Using public bulletin board	YES	NO 🔀		
e.	Other	YES	NO NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES	NO NO		
	If yes, please explain:		10 TO		



	will comp	ce box service or gene are to your current ser	vice?	ocivioc, complete ti	iis section, now	do you think carrier	route deliver	y service
		Better	X	Just as Good		No Opinion		Worse
	If yes	, please explain:						
	-							
4.	For wh	ich of the following do	you leave y	our community? (C	heck all that app	oly.) Where do you g	o to obtain th	ese
	$\overline{\lambda}$	Shopping		9.				
	X	Personal needs				y	3-11-11-11-11-11-11-11-11-11-11-11-11-11	
	X	Banking						
	K	Employment						
	X	Social needs						
5.	Do you	currently use local but	sinesses in	the community?				
		Yes No						
	If yes, v	vould you continue to	use them if	the Post Office is di	scontinued?			
		Yes 🔀 No				10		
Mai	ling Ad	dress						
Name	: K	Dar Pe	terse	7/7				
Addre	ess: [00× 43 50	TAles	HAR ING	0477			
Telepi	hone: 6	41-421	5-60	333				
Date:	5-2	3-1)						
-								



ROGER PETERSON P.O. BOX 43 SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional guestions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		\Box		
b.	Mailing Letters				
c.	Mailing Parcels				- Annu
d.	Pick up Post Office box mail				K1
e.	Pick up general delivery mail				□ buty
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail				M
i.	Buying stamp-collecting material				M
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ №		
b.	Resetting/using postage meter	YES	⊠(NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	₩ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:	7.8			
d.	Using public bulletin board	YES	[]√NO		
e.	Other	YES	M NO		
	If yes, please explain:	•			
Do y	où pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for p	ersonal ne	eds?
		M YES	Пио		
	If yes, please explain:	Not son	tinely -	- Ador	twork
		poeme	Solto	doul	4-1
		Swale	dale	etays	Jin tho
		same	place	,	



3.	Post Offic	re carrier delivery, the box service or ger are to your current s	neral delivery	change to your deliv service, complete thi	rery service – s section. Ho	 proceed to question w do you think carri 	on 4. If you currently receive er route delivery service
		Better		Just as Good		No Opinion	Worse
	If yes,	, please explain:					
4.	For wh	ich of the following o	do you leave	your community? (Ch	eck all that a	oply.) Where do you	ı go to obtain these
	卤	Shopping Ma	son (i	Ψ <u></u>			
		Personal needs					
		Banking					1
	×	Employment H	me C	ne Nurse	- Ull o	ver North	Iowa
		Social needs					
5.		currently use local l		:70		,	
	If yes, v	Yes No	o use them it	the Post Office is dis	scontinued?		
Ма	iling Ad	dress					
Nam	ne:	Jon + D) oreev	Hans	6N		
Addr	ess:	844	3 -	Indigo f	tve	Swaled	ale IA,50477
Tele	phone:	1041-	995.	237/			
Date	:	5-	21-11				



DON & DOREEN HANSON 8443 INDIGO AVE SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters	M			
C.	Mailing Parcels		2		
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail	M			
f.	Buying money orders				7
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			F	
j.	Buying stamp-collecting material				3
Oth	er Postal Services				
a.	Entering permit mailings	YES	MO M		
b.	Resetting/using postage meter	YES	🖄 ио		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	₹ NO		
b.	Using for school bus stop	YES	ОИ 🔀		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	ĭ NO		
	If yes, please explain:			78	
d.	Using public bulletin board	YES	Д ио		
e.	Other	YES	≥ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	oing, or for	personal ne	eeds?
		YES	□ №		
	If yes, please explain:				



3.	Post Off	ave carrier delivery, ther ice box service or gener pare to your current sen	ral delivery service, complete th	very service — proceed to question 4 is section. How do you think carrier re	I. If you currently receive oute delivery service
		Better	Just as Good	No Opinion	Worse
	If ye	s, please explain:			
	*				3
4.	For w	hich of the following do ces?	you leave your community? (Cl	neck all that apply.) Where do you go	to obtain these
		Shopping	:#0		
		Personal needs			
		Banking			
		Employment		0	
		Social needs			
5.		Yes No	sinesses in the community? use them if the Post Office is dis	scontinued?	
Mai	ling Ad	ddress			
Name	e:	Ted, Wes	dy, Lacy	Beau P	Donner
Addre	ess:	9377	190th St	, Swaledale,	IA 50477
ГеІер	hone:	Ce41-35	7-8207		
Date:	5	5-19-1	11		
		, , , , , , , , , , , , , , , , , , , ,			



TED BONNER 9377 190TH ST SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

		Dailu	Weekly	Monthly	Nover
Pos	tal Services	Daily	VVEEKIY	Wildling	IT.
a.	Buying Stamps			<i>X</i>	<u> </u>
b.	Mailing Letters				
C.	Mailing Parcels			Ø	\square
d.	Pick up Post Office box mail				A
e.	Pick up general delivery mail				N
f.	Buying money orders				Z
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	Sending Express Mail				1
i.	Buying stamp-collecting material				Z
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:	-			
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shop	ping, or for	personal n	eeds?
===	ACTUALINATE STATE COUNTY AND ACTUAL AND ACT		NO		
	If yes, please explain:				



3.	Post Office	carrier delivery, box service or g e to your current	eneral delivery	change to your deli service, complete th	very service — nis section. How	oroceed to question do you think carrie	n 4. If you curr er route deliver	rently receive y service
		Better		Just as Good		No Opinion		Worse
	If yes, p	lease explain:						
							10	
4.	For whic services		g do you leave	your community? (C			go to obtain the	nese
	Z	Shopping -	Mason	at / Clea	r Lahe	_		
		Personal needs		U				
		Banking						
	Z	Employment	Mason	~ City		4		
		Social needs	Clean	Lake	Mas	on City		
						0		
5.	Do you o	_/ _		the community?				
	על אור פרעים	Yes N		f the Post Office is d	iscontinued?			
	ir yes, wo	Yes N		Title Post Office is a	iscontinued?			
	<u> </u>] [es] [v	0			(9)		
Ма	iling Add	Iress						
Nam	ne: M	ark - E	Svendo	- Rasi	nuson			
Addı	ress: 4	4956		igo Ave	/ .	Swaled	loh -	IA
Tele	641) phone:	995-5	1384	U				
Date	5-	19-11						



MARK RASMUSON 4956 INDIGO AVE SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations PO Box 9998



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			W	
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				Se
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				□ S
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	∏ №		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES	₩ NO	occorde to the transfer of the	
	If yes, please explain:				



3. F	f you have carrier delivery Post Office box service or vill compare to your currer	, there will be no change to your deliver general delivery service, complete this a t service?	y service — proceed to question section. How do you think carrier	route delivery service
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following services?	ng do you leave your community? (Che	ck all that apply.) Where do you	go to obtain these
	Shopping	MASon City		
	Personal need	is mason City		
	Banking	Swaledale		
	Employment			
	Social needs	Friends-MASO	x City	7
	9		,	
5.	Do you currently use lo	cal businesses in the community?		
	Yes _			
		ue to use them if the Post Office is disc	continued?	
	Yes 🗌	No	ec.	
Mai	ling Address)	
Name	: //: r	giviA Ko	Ney	
Addre	ess: 47	14 5 ong uil A	ce Swaled	lake, IA 5047
Telep	hone: Le	41-995.2380		
Date:		MAY 20, 2011		4
				And the second second second second



VIRGINIA RONEY 4714 JONQUIL AVE SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

Po	estal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters		\boxtimes		
c.	Mailing Parcels				X
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail			\times	
f.	Buying money orders			×	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	ner Postal Services	37 - 33 37 - 33 38 - 3	· 	3. .:	S 01
a.	Entering permit mailings	YES	⊠ №		
b.	Resetting/using postage meter	YES	⊠ №		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	⊠ NO		
	If yes, please explain:		10		÷
d.	Using public bulletin board	YES	 ∑ NO		
2		-X			
e.	Other	YES	∑ ио		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES	⊠ NO		



J. 1	1 OSL OIIIC	ve carrier delivery, ce box service or o are to your curren	, there will be no change to you general delivery service, compl tt service?	ır delivery service — p ete this section. How	proceed to question 4. If y do you think carrier route	ou currently receive delivery service			
		Better	Just as Good	区	No Opinion	☐ Worse			
	If yes	, please explain:				1850m (247			
	*********					g			
4.	For wh	ich of the followin	g do you leave your communit	y? (Check all that app	ly.) Where do you go to o	btain these			
	\leq	Shopping Mason City Ia							
	X	Personal needs							
	×	Banking	m C						
	X	Employment	ReTired						
	\boxtimes	Social needs	MС						
- CEP	1002	51497 VSSV							
5.	Do you		al businesses in the community	?					
	If ves v	Yes N	o e to use them if the Post Office	is discontinued?					
	, 55, .	Yes 🔯 N		ris discontinued?					
					B1				
Maili	ing Ad	dress							
Name:	/,	loward	Harmon						
Addres	ss:	P0 B.	× 55						
Teleph	one:	995	2328						
Date:		5/19/1	1						
		5.							



HOWARD HARMON P.O. BOX 55 SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN

Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

				1070	
Po	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders	d		П	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	d			
h.	Sending Express Mail				
i,	Buying stamp-collecting material				
Oth	ner Postal Services		1—		
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	☐ YES	□ NO		
Noi	npostal Services		1210		
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:		ħ.		
d.	Using public bulletin board	YES	Пио		
e.	Other				
STEE	If yes, please explain:	YES	IM NO		
Do v	ou pass another Post Office during business hours while traveling to or from wo	ele au ele e	122 02 100		
	, and a string desires flours write travelling to or from wo		4-4-00	ersonal nee	ds?
	If yes, please explain:	YES	NO		
		н			



J.	Post Office	carrier delivery box service or e to your currer	general de	be no d livery s	change to you ervice, comple	r delivery service ete this section.	e — proceed to How do you thin	question 4. If y nk carrier route	ou currently receive delivery service
	I	Better		☐ J	ust as Good		No Opini	on	Worse
	If yes, p	lease explain:							9-32
	-								
4.	For which	h of the followir	ig do you le	eave yo	our community	? (Check all tha	t apply.) Where	do you go to o	btain these
		Shopping	Ma	50n	Cita				
		Personal need							
		Banking							
		Employment	0)	ear	Take				
		Social needs					1		
5.	1	Yes N	lo e to use th		50	? is discontinued?)		
Name	Ch	arlotte	Polsde	Her					
Addres	ss: I	30x 63							
Teleph	none: (041-995	-232	7					
Date:	5-8	20-2011							
Please	add any ac ete this ques	iditional comme stionnaire.	ents on a s	eparate	e piece of pape	er and attach it t	o this form. Tha	ank you for taki	ng the time to
Ì	Comme	nt: I Sat	thindorday	C P	ost of It isn	ice sho	old be 4 being	obsed open 4	on ic
		2 4	0125						



CHARLOTTE POLSDOFER P.O. BOX 63 SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety
of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
information.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations PO Box 9998



Postal Service Customer Questionnaire

P	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		×		
c.	Mailing Parcels			KS.	
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail				M
f.	Buying money orders			П	X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		×		
h.	Sending Express Mail				X
i.	Buying stamp-collecting material			П	X
Otl	ner Postal Services	-		-	
a.	Entering permit mailings	YES	ĭ NO	104 1007	L.
b.	Resetting/using postage meter	☐ YES	NO NO		
No	npostal Services	THE PERSON AS			
a.	Picking up government forms (such as tax forms)	YES	⊠ мо		
b.	Using for school bus stop	YES	⊠ ио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	🛛 ио		
	If yes, please explain:				-
d.	Using public bulletin board	☐ YES	XÍ NO		
e.	Other		7		
	If yes, please explain:	YES	M NO		
Doy	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for pe	ersonal nee	ds?
		YES	М №		7.53
	If yes, please explain:		<u> </u>		



3.	Post Office box servi will compare to your	ce of general deliv	e no change to your d ery service, complete	delivery service — pethis section. How	roceed to question do you think carrier	If you currently receive route delivery service
	☐ Bette	ır [Just as Good		No Opinion	Worse
	If yes, please exp	lain:				•
4.	For which of the for services? Shopping Personal	MASON	ve your community?	(Check all that appl	y.) Where do you go	o to obtain these
	Banking	11	11			
	Employm Social nee	IVITAS	on City -	+ Beln	rond	
5.	Do you currently us	e local businesses	in the community?	£		
	Yes Y	No				
	_	- 400.0	n if the Post Office is	discontinued?		
	Yes	No			90	
Mail	ing Address					
Name	DAUID	B. +	Joyce	J. A	nd ers,	en
Addre	ss: Po Box	151 -	100 Te	fferso	N St.	E
Teleph	none: 641- 2	130-481	AleDAle,	IOWA	504701	
Date:	5-19-11					



DAVID ANDERSON P.O. BOX 151 SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN

Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

Po	ostal Services	Dailu	Manleh.	Mandala	************
a.	Buying Stamps	Daily	Weekly	Monthly 🔼	Never
b.	Mailing Letters	П	П	įΣ.	
c.	Mailing Parcels		П		NA.
d.	Pick up Post Office box mail	П			
e.	Pick up general delivery mail	, <u> </u>			
f.	Buying money orders	, <u></u>	<u>-</u> -	П	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				⋈
Oth	ner Postal Services				CEETIN
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	⊠ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	MO №		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:			2	
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	· 		
	If yes, please explain:	1	<u>pa</u> no		
Do y	rou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for pe	ersonal nee	ds?
		YES	□ NO		
	If yes, please explain:	A ILO			



	Better	□ trates 2000	T	
		Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following do services?	you leave your community? (Check	all that apply.) Where do you	go to obtain these
	Shopping	Mason CI+	Y	
	Personal needs	(1		·
	Banking	(1)
	Employment	((
	Social needs	((
				и
5.	Do you currently use local bu	sinesses in the community?		
	Yes X No			
	If yes, would you continue to	use them if the Post Office is disconti	nued?	
	Yes No		×	
B. #	5			
Mailii	ng Address			
Name:	- Alan	Hallman		
Address	s: 5674	Heather	Ave Su	aledale I
Telepho	one: (41-9	98-2427		5047
				*



ALAN HOLLMAN 5674 HEATHER AVE SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			VK	
b.	Mailing Letters		X		
c.	Mailing Parcels				乂
d.	Pick up Post Office box mail				M
e.	Pick up general delivery mail			×	
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				N
h.	Sending Express Mail				×
i.	Buying stamp-collecting material	П	П		N N
Oth	er Postal Services	,			Medic
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	1 NO		
ioN	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	M NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	Ŋ NO		
	If yes, please explain:			- 22	
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do y	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for pe	ersonal nee	ds?
		X YES	□ NO		
	If yes, please explain:	(V)			
	I work in Large town w	ith (205400	fic o	



will compa	are to your current se	eral delivery service, complete this ervice?	section. How do you think carri	er route delivery service
	Better	Just as Good	No Opinion	Worse
If yes,	please explain:			
For whi services	ch of the following d s? Shopping Personal needs	o you leave your community? (Che	ck all that apply.) Where do you	go to obtain these
N.	Banking			
N C	Employment			-
Z	Social needs			
	Yes 💹 No		ontinued?	Business
ing Add	Iress			
ss:		Robert Christians 10912 130th St Swaledale, IA 50477		
one:	641-	795-2334		
	Ā	20-11		
i	If yes, For whiservices Do you of the yes, with the yes,	Better If yes, please explain: For which of the following deservices? Shopping Personal needs Banking Employment Social needs Do you currently use local but yes No If yes, would you continue to Yes No No If yes No Ing Address Ss:	Better	Better Just as Good No Opinion



ROBERT CHRISTIANS 10912 130TH ST SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

THOMAS ALLEN Manager, Post Office Operations PO Box 9998



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\bowtie	
b.	Mailing Letters	\boxtimes			
c.	Mailing Parcels		\boxtimes		
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	\boxtimes			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail			\boxtimes	
i.	Buying stamp-collecting material				\boxtimes
Oth	er Postal Services				
a.	Entering permit mailings	YES	✓ NO		
b.	Resetting/using postage meter	YES	☑ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	✓ NO		
b.	Using for school bus stop	YES	No		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:			17	
d.	Using public bulletin board	✓ YES	☐ NO		
e.	Other	YES	☑ NO		
	If yes, please explain:				
Do v	rou pass another Post Office during business hours while traveling to or from wo	rk. or shopp	ing, or for n	ersonal ne	eds?
		YES	NO NO		er en en er
	If yes, please explain:		٠٠		



1	will comp	are to your current ser	vice?	section. How do you think carrier i	oute delivery service
		Better	Just as Good	No Opinion	
	If yes	, please explain:			
	-				
4.	For wh	ich of the following do	you leave your community? (Che-	ck all that apply.) Where do you go	to obtain these
		Shopping	*		
	\square	Personal needs			
		Banking		¥	
		Employment			
		Social needs			
5.	Do you	50.1	sinesses in the community?		
		Yes No	W - WW - E - F - E - E - W		
	if yes, v		use them if the Post Office is disco	ontinued?	
		Yes No		W.	
Mail	ing Ad	dross			
iviaii	ilig Au	uless			
Name	:	B; 11 C	aspers	117	
Addre	ss:	Pobox 1	04 Swaled	Igle IA. 50477	r
Teleph	none:	641 9	95.2346	·	
Date:		Mag 20.	11		
		3			



BILL CASPERS P.O. BOX 104 SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety
of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
information.

If it is determined that a discontinuance of the Swaledale Post Office should be pursued, a formal proposal will be posted in the Rockwell Post Office, Thornton Post Office and Swaledale Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations PO Box 9998



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	⊠́			
b.	Mailing Letters	M			
C.	Mailing Parcels			Ø	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	Ø			
f.	Buying money orders			M	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				A
Oth	er Postal Services				/
a.	Entering permit mailings	YES	ои 💢		
b.	Resetting/using postage meter	YES	X NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO	0.1	4
	If yes, please explain:	help	MY	tah.	e [19
d.	Using public bulletin board	X YES	☐ NO	0 10	2/ 011
e.	Other	YES	☐ NO		
	If yes, please explain:		11.00		
Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES			
	If yes, please explain:				



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently 3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery se will compare to your current service?	y receive rvice
Better Just as Good No Opinion Wo	rse
If yes, please explain:	
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
Shopping Mason City	
Personal needs	
Banking	
Employment	
Social needs	
5. Do you currently use local businesses in the community?	
Yes No	
If yes, would you continue to use them if the Post Office is discontinued?	
Yes No	
Mailing Address	
Name: Greq Meier	
Address: P.O. Box 52 301 South 5ths	5/
Telephone: 641-995-2248	
Date: 5-2/-//	



GREG MEIER P.O. BOX 52 SWALEDALE, IA 50477

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Swaledale Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
 displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
 of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
 information.
- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the
 administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative
 Post Office or by contacting your local government agency.

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Sincerely,

THOMAS ALLEN Manager, Post Office Operations

PO Box 9998



Postal Service Customer Questionnaire

		Table 1820	010010 E02	1000 1000 100	726			
Pos	stal Services	Daily	Weekly	Monthly	Never			
a.	Buying Stamps				\boxtimes			
b.	Mailing Letters				X			
c.	Mailing Parcels				X			
d.	Pick up Post Office box mail				X			
e.	Pick up general delivery mail				\times			
f.	Buying money orders				X			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X			
h.	Sending Express Mail				X			
i.	Buying stamp-collecting material				X			
Oth	er Postal Services							
a.	Entering permit mailings	YES	X NO					
b.	Resetting/using postage meter	YES	⊠ NO					
Nor	postal Services							
a.	Picking up government forms (such as tax forms)	YES	🔀 ио					
b.	Using for school bus stop	YES	🖄 ио					
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO					
	If yes, please explain:			12				
d.	Using public bulletin board	☐ YES	⊠ NO					
								
e.	Other	YES	NO 🔀					
	If yes, please explain:							
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?								
		X YES						
	If yes, please explain:	124 120						
	I USE THE THORNTON POST OFFICE WHICH IS 4 MILES							
FROM MY HOME, AND I AM THERE FOR OTHER REASON								
2-4 TIMES PER WEEK. THORNTON POST OFFICE IS								
	THE BEST PLACE FOR US TO GET				TEE			
	FROM, IT IS MUCH CLOSER THA	-N RO	CKWEL	L				



3.	Post Office box service will compare to your cur	or general delivery					
	Better		Just as Good		No Opinion		Worse
	If yes, please explai	n:					
	-						
4.	For which of the follow services?	wing do you leave	your community? (Ch	eck all that app	ly.) Where do you g	o to obtain th	iese
	Shopping	MASON	CITY				
	Personal ne		CITY				
	Banking		FTY + THOI				
	Employmen						
	Social needs	7 HORNTO,	N + MASON				
5.	Do you currently use Yes If yes, would you cont Yes Yes	No inue to use them i		continued?	e		
Mail	ing Address						
Name	VANHORN				· ,		
Addre	ss: 7797 HE	ATHER AUS					
Telepi	none:						
Date:	5-19-2011		·				
TITHO THO	e add any additional conete this questionnaire. PASL DELIVE SELALEDAL LF TO ROC EXENTON DELIVERANCE DELI	R MAY . E ROJTE	BE BEST IN HAL	SUITED F. HAL 155 TH	BY DIV.	IDINA HORNTON ILE O	DAND OF OF
R 151	* V1.55/1						



VANHORN 7797 HEATHER AVE SWALEDALE, IA 50477

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Sincerely,

THOMAS ALLEN Manager, Post Office Operations PO Box 9998



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never		
a.	Buying Stamps			\boxtimes			
b.	Mailing Letters	☒ —	$- \boxtimes$				
c.	Mailing Parcels		⋈ -	$-\boxtimes$			
d.	Pick up Post Office box mail				\boxtimes		
e.	Pick up general delivery mail				X		
f.	Buying money orders				\boxtimes		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×			
h.	Sending Express Mail			\square			
i.	Buying stamp-collecting material			2	X		
Oth	er Postal Services						
a.	Entering permit mailings	YES	M NO				
b.	Resetting/using postage meter	YES	⊠ №				
Nor	postal Services						
a.	Picking up government forms (such as tax forms)	YES	№ МО				
b.	Using for school bus stop	YES	⊠ NO				
C.	Assisting senior citizens, persons with disabilities, etc.	YES	🛛 ио				
	If yes, please explain:			94			
d.	Using public bulletin board	YES	М МО				
e.	Other	YES	☐ NO				
	If yes, please explain:						
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?							
		YES	M NO	receleta (1.1751 d. 176	ಜನ ಾ ಗಿ		
	If yes, please explain:						



3. Post Of	ave carrier delivery, fice box service or g pare to your curren	general delivery	service, complete this	ery service – s section. Ho	 proceed to question w do you think carrier 	route delivery service
	Better		Just as Good		No Opinion	Worse
If ye	es, please explain:					
			1,37200 - 1,000			x x
4. For v		g do you leave	your community? (Ch	neck all that a	pply.) Where do you ç	go to obtain these
\boxtimes	Shopping	mas	on City			
Ø	Personal need	s u	1, 0)
	Banking	Siva	ledale ba	enk		
	Employment	reti	red			
	Social needs	Chu	rch in Su	raledas	le Senior	Citizens/libro
F Dov	ou currently use loc	al businassas ir	the community?		/	0 /
5. Do y		No	rule community?			
If you			f the Post Office is dis	scontinued?		
ii yes	NS 550	vo	Title Post Office is dis	scontinueu:		
	l les l l	NO			9	
Mailing A	Address					
Name:	Don 40	Loretta	Janssen) Bis	hop	
Address:	5200	Kille	leer ave	- Swa	lédale, It	750477
Telephone:	641-9	195-2	262			
Date:	5/20/1	/				
	/ /					